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One of the main things required in a large dealership, but also in small garages, is an organised hierarchy of who does what and who's responsible for who. However, there are three levels in the hierarchy of the automobile company.

There's the administrative car company level, then there's the executive car company level and finally there's operational car company level. In the administrative level, most of the people are senior level executives and some of them aren't employees of the company. Next, the executive level, the experts are middle level professionals and have vital experience relating to the automotive industry. Lastly, the operational level involves most of the things that the apprentices, beginners and school leavers do when they enter the car company after finishing college, or during college. All of these professions are very different, requiring many different skills, however they are all part of the same industry. The industry wouldn't be able to run without one of the parts, as the automotive industry is like a complex jigsaw puzzle, without one piece the whole network of the dealership would be complete.

Therefore, every profession is required to allow the garage/dealership to run smoothly. One of the main areas in a large dealership is the bodyshop. This is a place where repairs to the bodywork of vehicles are carried out. Another area is the vehicle repair workshop, also known as the automobile repair shop, and this is a place where repairs on cars, vans and other vehicles are repaired by mechanics and technicians. Next, there is the paint shop, and this is where car parts, or even entire cars are painted. Valeting is also required in a large dealership, to make the cars to be sold look clean.

Valeting is used to clean the exterior, and in some cases the interior, of vehicles. Then we have the vehicle parts department, and this is where spare parts for vehicles are sold. However, the garage wouldn't run at all without the main office. This is the place which deals with important tasks such as taxes, finance, human resources, and communication.

Every dealership also has a place for vehicle sales, and this is where vehicles are sold and bought, whether new or old at a negotiable price. Finally, is the reception. This is where the customers wait to be dealt with, and where the receptionist sits at the front desk, also dealing with customer calls.