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Running Head: critique Business Law of the of the of the of article: Beware of your firm’s social media usage. Whatever you put on it, someone will have a copy. And litigators love that.
Date of publication: February 2011
Author: Scott Sinder
Resource: Leader’s Edge Magazine
Situation:
Use and popularity of social media and networking is increasing by leaps and bounds and the immediate effect which is visible is the legal implications of its usage on business practices. From copyright to intellectual properties and from confidentiality to contractual agreements, social media has raised the brows of ethical and legal torchbearers in this regard.
How it relates to business law:
Social media is impacting business world and dynamics in all possible ways. From stakeholder to competitive communication, use of surrogate business practices, issues of privacy, confidentiality and breach of contracts and agreements stem directly from incessant use of social media.
Especially from the point of view of securing intellectual property rights, social media mocks at those thinking of this. The speed of information dissemination and exchange is so fast on internet that by the time one finalizes of a website or trademark of web address, another person wins in getting a similar or exact copyright.
Also, contractual agreements with employees on the issue of reasonable use of company resources and abiding by the privacy and security rules of company’s information are also at stake. Employees today generally ‘ friend’ their competitors on social networking sites like Facebook, Orkut and twitter and reveal many of the important and sensitive company information to other through posts and tweets which is available for others to look at and comment upon. This gives rise to unethical marketing practices and organizational gimmicks which ultimately lead to more litigations and breaches of contracts.
Personal comments:
From the widespread use of social media, it seems as if people are managing what they actually do not understand properly. In order to expand the friend list at social networking sites, employees and even bosses ‘ friend’ their competitors also which can damage the reputation of the company and place potential legal issues on posting and sharing confidential and damaging information over internet.
From both legal and ethical standpoints, this seems to be a grave situation as boundary line between communication channels and privacy barriers is getting blurred due to the usage of social media. Businesses need to have more control, monitoring and action steps program in place because social media can become a fierce tool in the hands of ‘ disgruntled’ employees to embarrass the company.
Similarly, contracts with employees also need to be watched carefully as no one knows which employee is actually working for the benefit of the company and exchanging company information with the rivals. Social media is like an unwritten custom gaining widespread popularity and no written law to guide the actions or trends of posting and communicating with each other. This has made information management all the more complex, furious and vulnerable.
At the end, it is clear that now businesses have to become more responsive and cautious of the activities and tasks undertaken by their employees and use of resources at work. While social media can be a valuable tool in extracting information and depicting latest trends, its unalarmed and infiltrated content usage can lead to serious repercussions for businesses in terms of violations of copyrights act, contractual agreements, privacy and security breaches and overall embarrassment for the company.
Reference
Sinder, S. (2011). Beware of your firm’s social media usage. Whatever you put on it, someone will have a copy. And litigators love that. Leader’s Edge Magazine. Retrieved 17 February, 2011 from http://www. leadersedgemagazine. com/legal\_ease. htm