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Arpita Khare & Sapna Rakesh suggest that involvement is dependent upon the characteristics of products, people, and situations, which presumably interact with each other. Involvement is considered as an internal variable that is affected by motives and internal drives to behaviour and is related to the risk perceived by the consumers in their purchase decision. Consistent with the internal drives and motives, involvement in a product category is described by the arousal, interest and motivation for a product category. Thus, consumer involvement may be defined as a goal-directed behaviourHerbert Krugman proposed the concept of involvement to characterize differences in the intensity of interest with which consumers approach their dealings with marketplace. Model of involvement consist of multiple dimensions which affect the involvement of a person in the buying process.

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