

Quality – college essay



**ASSIGN
BUSTER**

Quality Moving toward quality in Health Care LaMonica Whitehead HCA305:
The U. S. Health Care System Instructor: Thad Walker January 16, 2012 How
does the quality of health care in the U. S. compare to the quality of care in
other industrialized nations? • Quality of care is based on the population
health status, processes and out come of care for particular conditions,
patient safety, and indicators based on the patients' experience with health
care services (Docteur & Berenson, 2009). How can an acceptable quality of
health care be assured for all? According to World Health Organization, “-
understand the problem, plan, take action, study the results, and plan new
actions in response”(World Health Organization). Will providing data in areas
such as patient outcomes, compliance with national standards for preventive
and chronic care, and comparative costs to the public be an acceptable
measure of healthcare delivery outcomes? • Determine the effectiveness of
releasing information to the public about the performance of healthcare
professional and facilities.

Though physicians believed that only physicians could and should judge the
quality of hospital medical care, they found participation in such hospital
peer review activities a most disagreeable obligation. What were the
problems with the process? • “ Physicians were generally reluctant to
participate due to fear of lawsuits for discrimination, defamation, or
anticompetitive behavior” (AJL, 2004). Managed care organization
credentialing by the National Committee on Quality Assurance rapidly
evolved as a standard of quality in the industry.

Discuss the pros and cons on the value of credentialing by an independent
organization to a managed care organization and to consumers. • Provide

cost-effective plan for a large number of people who only require maintenance. • Help physicians start-up their practices. • Insurance companies profit when healthcare cost increases. • Physicians in conflict with the quality of care • False advertising to the consumer How does medical technology affect the communication between healthcare providers and patients?

What affect does this have on quality of care? • Use new technology to communicate between the healthcare provider and the consumer. • Improve patient involvement. Reference: Docteur, E. , & Berenson, R. (2009). How Does the Quality of U. S. Health Care Compare Internationally. Retrieved from www.rwjf.org on January 14, 2012. Kelestar, N. , Faber, N. , Flottorp, S. , Rygh, L. , Deanne, K. , & Eccles, M. (2011). Public Release of performance data in changing the behavior of healthcare consumers, professionals or organizations.

Cochrane Database of Systematic Reviews, (11). Retrieved January 15, 2012, from EBSCOhost. Montero, G. A. (2004). If Roth Were a Doctor: Physician Reputation Under the HCQIA. *American Journal of Law and Medicine*, 30(1), 85-100. Retrieved on January 14, 2012 from EBSCOhost. Smith, Vernon. *Managed HealthCare: A Critical Analysis*. *Journal of the National Medical Association*, (84)5. Retrieved on January 16, 2012 from www.ncbi.nlm.gov www.who.int