

Impact on farming communities economics essay

[Economics](#)



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Introduction As per the current regulatory regime, retail trading (except under single-brand product retailing — FDI up to 51 per cent, under the Government route) is prohibited in India. Simply put, for a company to be able to get foreign funding, products sold by it to the general public should only be of a 'single-brand'; this condition being in addition to a few other conditions to be adhered to. India being a signatory to World Trade Organization's General Agreement on Trade in Services, which include wholesale and retailing services, had to open up the retail trade sector to foreign investment. There were initial reservations towards opening up of retail sector arising from fear of job losses, procurement from international market, competition and loss of entrepreneurial opportunities. However, the government in a series of moves has opened up the retail sector slowly to Foreign Direct Investment (—FDI—). In 1997, FDI in cash and carry (wholesale) with 100% ownership was allowed under the Government approval route. It was brought under the automatic route in 2006. 51% investment in a single brand retail outlet was also permitted in 2006. FDI in Multi-Brand retailing is prohibited in India. All Indian households have traditionally enjoyed the convenience of calling up the corner grocery "kirana" store, which is all too familiar with their brand preferences, offers credit, and applies flexible conditions for product returns and exchange. And while mall based shopping formats are gaining popularity in most cities today, the price-sensitive Indian shopper has reached out to stores such as Big Bazaar mainly for the steep discounts and bulk prices. Retail chains such as Reliance Fresh and More have reportedly closed down operations in some of their locations, because after the initial novelty faded off, most shoppers preferred the convenience and access offered by the local kirana store. So

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how these Western multi-brand would stores such as Wal-Mart and Carrefour strategies their entry into the country and gain access to the average Indian household? Wal-Mart has already entered the market through its partnership with Bharti, and gained opportunity for some early observations. The company's entry into China will also have brought some understanding on catering to a large, diverse market, and perspectives on buying behaviour in Asian households. Carrefour on the other hand has launched its wholesale cash and carry operations in the country for professional businesses and retailers, and will now need to focus more on understanding the individual Indian customer. As such, these retail giants will try to gain from some quick wins while reaching out to the Indian consumer. For one, they will effectively harness their expertise with cold storage technologies to lure customers with fresh and exotic vegetables, fruits and organic produce. Secondly, they will also emphasise on the access that they can create for a range of inspirational global foods and household brands. Thirdly, by supporting domestic farmers will try ensuring supplies of essential raw materials to them. Surely, these should engage shoppers' and farmers interest-but what needs to be seen is whether they can effectively combine these benefits, with the familiarity, convenience and personalised shopping experiences that the local "kirana" stores have always offered.

2.3 FDI Policy in India

FDI as defined in Dictionary of Economics (Graham Bannock et. al) is investment in a foreign country through the acquisition of a local company or the establishment thereof an operation on a new (Greenfield) site. To put in simple words, FDI refers to capital inflows from abroad that is invested in or to enhance the production capacity of the economy.[9] Foreign Investment in India is governed by the FDI policy announced by the Government of India

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and the provision of the Foreign Exchange Management Act(FEMA) 1999.

The Reserve Bank of India (‘RBI’) in this regard had issued a notification, [10] which contains the Foreign Exchange Management (Transfer or issue of security by a person resident outside India) Regulations, 2000. This notification has been amended from time to time. The Ministry of Commerce and Industry, Government of India is the nodal agency for monitoring and reviewing the FDI policy on continued basis and changes in sectoral policy/sectoral equity cap. The FDI policy is notified through Press Notes by the Secretariat for Industrial Assistance(SIA), Department of Industrial Policy and Promotion (DIPP). The foreign investors are free to invest in India, except few sectors/activities, where prior approval from the RBI or Foreign Investment Promotion Board (‘FIPB’) would be required. 2. 4 FDI Policy with Regard to Retailing in India It will be prudent to look into Press Note 4 of 2006 issued by DIPP and consolidated FDI Policy issued in October 2010[11] which provide the sector specific guidelines for FDI with regard to the conduct of trading activities. a) FDI up to 100% for cash and carry wholesale trading and export trading allowed under the automatic route. b) FDI up to 51 % with prior Government approval (i. e. FIPB) for retail trade of ‘Single Brand’ products, subject to Press Note 3 (2006 Series)[12]

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c) FDI is not permitted in Multi Brand Retailing in India. 2. 5 Prospected Changes in FDI Policy for Retail Sector in India The government (led by Dr. Manmohan Singh, announced following prospective reforms in Indian Retail Sector 1. India will allow FDI of up to 51% in —multi-brand|| sector. 2. Single brand retailers such as Apple and Ikea, can own 100% of their Indian stores,

up from previous cap of 51%. 3. The retailers (both single and multi-brand) will have to source at least 30% of their goods from small and medium sized Indian suppliers. 4. All retail stores can open up their operations in population having over 1 million. Out of approximately 7935 towns and cities in India, 55 suffice such criteria. 9. Hemant Batra, Retailing Sector in India Pros Cons (Nov 30, 2010) <http://www.legallyindia.com/1468-fdi-in-retailing-sector-in-india-pros-cons-by-hemant-batra> 10. Notification No. FEMA 20/2000-RB dated May 3, 2000 11. FDI_Circular_02/2010, DIPP 12. http://siadipp.nic.in/policy/changes/pn3_2006.pdf 15. Multi-brand retailers must bring minimum investment of US\$ 100 million. Half of this must be invested in back-end infrastructure facilities such as cold chains, refrigeration, transportation, packaging etc. to reduce post-harvest losses and provide remunerative prices to farmers. 6. The opening of retail competition (policy) will be within parameters of state laws and regulations. 2. 6 Single and Multi-Brand Retailing 2. 6. 1 FDI in Single-Brand Retail The Government has not categorically defined the meaning of —Single Brand‖ anywhere neither in any of its circulars nor any notifications. In single-brand retail, FDI up to 51 per cent is allowed, subject to Foreign Investment Promotion Board (FIPB) approval and subject to the conditions mentioned in Press Note 3[13] that (a) only single brand products would be sold (i. e., retail of goods of multi-brand even if produced by the same manufacturer would not be allowed), (b) products should be sold under the same brand internationally, (c) single-brand product retail would only cover products which are branded during manufacturing and (d) any addition to product categories to be sold under —single-brand‖ would require fresh approval from the government. While the phrase ‘single brand’ has not been defined, it implies that foreign companies

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would be allowed to sell goods sold internationally under a 'single brand', viz., Reebok, Nokia, and Adidas. Retailing of goods of multiple brands, even if such products were produced by the same manufacturer, would not be allowed. Going a step further, we examine the concept of 'single brand' and the associated conditions: FDI in 'Single brand' retail implies that a retail store with foreign investment can only sell one brand. For example, if Adidas were to obtain permission to retail its flagship brand in India, those retail outlets could only sell products under the Adidas brand and not the Reebok brand, for which separate permission is required. If granted permission, Adidas could sell products under the Reebok brand in separate outlets.

2 FDI in Multi-Brand Retail The government has also not defined the term Multi Brand. FDI in Multi Brand retail implies that a retail store with a foreign investment can sell multiple brands under one roof. In July 2010, Department of Industrial Policy and Promotion (DIPP), Ministry of Commerce circulated a discussion paper [14] on allowing FDI in multi-brand retail. The paper doesn't suggest any upper limit on FDI in multi-brand retail. If implemented, it would open the doors for global retail giants to enter and establish their footprints on the retail landscape of India. Opening up FDI in multi-brand retail will mean that global retailers including Wal-Mart, Carrefour and Tesco can open stores offering a range of household items and grocery directly to consumers in the same way as the ubiquitous 'kirana' store.

13. ibid 14. Discussion Paper on FDI in Multi Brand Retail Trading, http://dipp.nic.in/DiscussionPapers/DP_FDI_MultiBrandRetailTrading_06July2010.pdf

124. 2 SWOT Analysis of Retail Sector: 1. Strengths: Major contribution to GDP:

the retail sector in India is hovering around 33-35% of GDP as compared to around 20% in USA. High Growth Rate: the retail sector in India enjoys an

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extremely high growth rate of approximately 46%. 🏢 High Potential: since the organised portion of retail sector is only 2-3%, thereby creating lot of potential for future players. 🏢 High Employment Generator: the retail sector employs 7% of workforce in India, which is right now limited to unorganised sector only. Once reforms get implemented this percentage is likely to increase substantially.

2. Weaknesses (limitations): 🏢 Lack of Competitors: AT Kearney's study on global retailing trends found that India is least competitive as well as least saturated markets of the world. 🏢 Highly Unorganised: The unorganised portion of retail sector is only 97% as compared to US, which is only 20%. 🏢 Low Productivity: McKinsey study claims retail productivity in India is very low as compared to its international peers. 🏢 Shortage of Talented Professionals: the retail trade business in India is not considered as a reputed profession and is mostly carried out by the family members (self-employment and captive business). Such people are not academically and professionally qualified. 🏢 No 'Industry' status, hence creating financial issues for retailers: the retail sector in India does not enjoy industry status in India, thereby making it difficult for retailers to raise funds.

2.63. Opportunities (benefits): 🏢 There will be more organization in the sector: Organized retail will need more workers. According to findings of KPMG, in China, the employment in both retail and wholesale trade increased from 4% in 1992 to about 7% in 2001, post reforms and innovative competition in retail sector in that country. 🏢 Healthy Competition will be boosted and there will be a check on the prices (inflation): Retail giants such as Walmart, Carrefour, Tesco, Target and other global retail companies already have operations in other countries for over 30 years. Until now, they have not at all become monopolies rather they have managed to keep a

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check on the foodinflation through their healthy competitive practices. 🏢

Create transparency in the system: the intermediaries operatingas per mandi norms do not have transparency in their pricing. According tosome of the reports, an average Indian farmer realises only one-third of theprice, which the final consumer pays. 🏢 Intermediaries and mandi system will be evicted, hencedirectly benefiting the farmers and producers: the prices ofcommodities will automatically be checked. For example, according toBusiness Standard, Walmart has introduced —Direct Farm Project‖ at HaiderNagar in Punjab, where 110 farmers have been connected with BhartiWalmart for sourcing fresh vegetables directly. 🏢 Quality Control and Control over Leakage and Wastage: due to organisation of the sector, 40% of the production does not reach theultimate consumer. According to the news in Times of India, 42% of thechildren below the age group of 5 are malnourished and Prime MinisterDr. Manmohan Singh has termed it as —national shame‖. Food often gets rot infarm, in transit and in state-run warehouses. Cost conscious and highlycompetitive retailers will try to avoid these wastages and losses and it will betheir endeavour to make quality products available at lowest prices, hencemaking food available to weakest and poorest segment of Indian society. 🏢 Heavy flow of capital will help in building up theinfrastructure for the growing population: India is alreadyoperating in budgetary deficit. Neither the government of India nor domesticinvestors are capable of satisfying the growing needs (school, hospitals, transport etc.) of the ever growing Indian population. Hence foreign capitalinflow will enable us to create a heavy capital base. 🏢 There will be sustainable development and many othereconomic issues will be focussed upon: many Indian small shop 27owners employ workers, who are

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not under any contract and also under aged workers giving rise to child-labour. It also boosts corruption and black money. 4. Threats: ■ Current Independent Stores will be compelled to close: This will lead to massive job loss as most of the operations in big stores like Walmart are highly automated requiring less work force. ■ Big players can knock-out competition: they can afford to lower prices in initial stages, become monopoly and then raise price later. ■ India does not need foreign retailers: as they can satisfy the whole domestic demand. ■ Remember East India Company it entered India as trader and then took over politically. ■ The government hasn't able to build consensus. In view of the above analysis, if we try to balance opportunities and prospects attached to the given economic reforms, it will definitely cause good to Indian economy and consequently to public at large, if once implemented. Thus the period for which we delay these reforms will be loss for government only, since majority of the public is in favour of reforms. All the above mentioned drawbacks are mostly politically created. With the implementation of this policy all stakeholders will benefit whether it is consumer through quality products at low price, farmers through more transparency in trading or Indian corporates with 49% profit share remaining with Indian companies only.

28 CHAPTER-5 Effects of FDI on various Stakeholders 5. 1 Impact on Farming Communities A supermarket revolution has been underway in developing countries since the early 1990s. Supermarkets (here referring to all modern retail, which includes chain stores of various formats such as supermarkets, hypermarkets, and convenience and neighbourhood stores) have now gone well beyond the initial upper- and middle-class clientele in many countries to reach the mass market. Within the food system, the effects of this trend

touch not only traditional retailers, but also the wholesale, processing, and farm sectors. When supermarkets modernize their procurement systems, they require more from suppliers with respect to volume, consistency, quality, costs, and commercial practices. Supermarkets' impact on suppliers is biggest and earliest for food processing and food-manufacturing enterprises, given that some 80% of what supermarkets sell consists of processed, staple, or semi-processed products. But by affecting processors, supermarkets indirectly affect farmers, because processors tend to pass on the demands placed on them by their retail clients. Supermarket chains prefer, if they are able, to source from medium and large processing enterprises, which are usually better positioned than small enterprises to meet supermarkets' requirements. The rise of supermarkets thus poses an early challenge to processed food microenterprises in urban areas. By contrast, as supermarkets modernize the procurement of fresh produce (some 10–15% of supermarkets' food sales in developing countries), they increasingly source from farmers through —specialized and dedicated wholesalers|| (specialized in product lines and dedicated to modern segments) and occasionally through their own collection centers. Where supermarkets source from small farmers, they tend to buy from farmers who have the most non-land assets (like equipment and irrigation), the greatest access to infrastructure (like roads and cold chain facilities), and the upper size range of land (among small farmers). Where supermarkets cannot source from medium- or large-scale farmers, and small farmers lack the needed assets, supermarket chains (or their agents such as the specialized and dedicated wholesalers) sometimes help farmers with training, credit, equipment, and other needs. Such assistance is not likely to become

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generalized, however, and sovertime asset-poor small farmers will face increasing challenges surviving in themarket as it modernizes. When farmers enter supermarket channels, they tend to earn from 20 to 50%more in net terms. Among tomato farmers in Indonesia, for example, net profit(including the value of own labour as imputed cost) is 33–39% higher amongsupermarket channel participants than among participants in traditional markets. Farm labour also gains. But supplying supermarket chains requires farmers to29make more up-front investments and meet greater demands for quality, consistency, and volume compared with marketing to traditional markets. Support for retail reformsIn a pan-Indian survey conducted over the weekend of 3 December 2011, overwhelming majority of consumers and farmers in and around ten major citiesacross the country support the retail reforms. Over 90 per cent of consumers saidFDI in retail will bring down prices and offer a wider choice of goods. Nearly 78per cent of farmers said they will get better prices for their produce from multiformat stores. Over 75 per cent of the traders claimed their marketing resourceswill continue to be needed to push sales through multiple channels, but they mayhave to accept lower margins for greater volumes.[37]

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Farmer groupsVarious farmer associations in India have announced their support for the retailreforms. For example: 🏠 Shriram Gadhve of All India Vegetable Growers Association (AIVGA) claimshis organization supports retail reform. He claimed that currently, it is themiddlemen commission agents who benefit at the cost of farmers. He urgedthat the retail reform must focus on rural areas and that farmers receivebenefits. Gadhve claimed, " A better

cold storage would help since this could help prevent the existing loss of 34% of fruits and vegetables due to inefficient systems in place." AIVGA operates in nine states including Maharashtra, Andhra Pradesh, West Bengal, Bihar, Chattisgarh, Punjab and Haryana with 2, 200 farmer outfits as its members. [38] 🏠 Bharat Krishak Samaj, a farmer association with more than 75, 000 members says it supports retail reform. Ajay Vir Jakhar, the chairman of Bharat Krishak Samaj, claimed a monopoly exists between the private guilds of middlemen, commission agents at the sabzi mandis (India's wholesale markets for vegetables and farm produce) and the small shopkeepers in the unorganized retail market. Given the perishable nature of food like fruit and vegetables, without the option of safe and reliable cold storage, the farmer is compelled to sell his crop at whatever price he can get. He cannot wait for a better price and is thus exploited by the current monopoly of middlemen. Jakhar asked that the government make it mandatory for organized retailers to buy 75% of their produce directly from farmers, bypassing the middlemen monopoly and India's sabzi mandi auction system. [38] 37. "India government puts foreign supermarkets " on pause". Reuters. 4 December 2011 38. "Farmer Organisations back retail FDI". The Financial Express. 2 December 2011. 30 🏠 Consortium of Indian Farmers Associations (CIFA) announced its support for retail reform. Chengal Reddy, secretary general of CIFA claimed retail reform could do lots for Indian farmers. Reddy commented, —India has 600 million farmers, 1, 200 million consumers and 5 million traders. I fail to understand why political parties are taking an anti-farmer stand and worried about half a million brokers and small shopkeepers. || CIFA mainly operates in Andhra Pradesh, Karnataka and Tamil Nadu; but has a growing member from rest of India, including Shetkari Sanghatana in Maharashtra, Rajasthan Kisan

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Union and Himachal Farmer Organisations. 🏠 Prakash Thakur, the chairman of the People for Environment Horticulture & Livelihood of Himachal Pradesh, announcing his support for retail reforms claimed FDI is expected to roll out produce storage centers that will increase market access, reduce the number of middlemen and enhance returns to farmers.[39] Highly perishable fruits like cherry, apricot, peaches and plum have a huge demand but are unable to tap the market fully because of lack of cold storage and transport infrastructure. Sales will boost with the opening up of retail. Even though India is the second-largest producer of fruits and vegetables in the world, its storage infrastructure is grossly inadequate, claimed Thakur. 🏠 Sharad Joshi, founder of Shetkari Sangathan (farmers' association), has announced his support for retail reforms.[40] Joshi claims FDI will help the farm sector improve critical infrastructure and integrate farmer-consumer relationship. Today, the existing retail has not been able to supply fresh vegetables to the consumers because they have not invested in the backward integration. When the farmers' produce reaches the end consumer directly, the farmers will naturally be benefited. Joshi feels retail reform is just a first step of needed agricultural reforms in India, and that the government should pursue additional reforms. Suryamurthy, in an article in The Telegraph, claims farmer groups across India do not support status quo and seek retail reforms, because with the current retail system the farmer is being exploited. For example, the article claims: [41] 🏠 Indian farmers get only one third of the price consumers pay for food staples, the rest is taken as commissions and mark-ups by middlemen and shopkeepers. 🏠 For perishable horticulture produce, average price farmers receive is barely 12 to 15% of the final price consumer pays. 🏠 Indian potato farmers sell their crop for Rs. 2 to 3 a

kilogram, while the Indian consumer buys the same potato for Rs. 12 to 20 a kilogram.[42]39. Suryamurthy, R. (2 December 2011). "Enter, farmer with an FDI in retail query". Calcutta, India: TheTelegraph. 40. "Enter, farmer with an FDI in retail query". Calcutta, India: TheTelegraph. 41." FDI in retail is first major step towards reforms in agriculture, feels Sharad Joshi". TheEconomic Times. 2December 2011. 42." Major Benefits of FDI in Retail". The Reformist India. 30 November 2011315. 1. 1 Case Studies of how various MNC' s are helpingFarmers [43]CASE 1. PepsiCo India HELPING FARMERS IMPROVEYIELD AND INCOMEThe company' s vision is to create a cost-effective, localized agro-supply chain for itsbusiness by:

- Building PepsiCo' s stature as a development partner by helping farmers growmore and earn more. ■
- Introducing new high-yielding varieties of potato and other edibles. ■
- Introducing sustainable farming methods and practising contact farming. ■
- Making world-class agricultural practices available to farmers and helpingthem raise farm productivity. ■
- Working closely with farmers and state governments to improve agrosustainability and crop diversification. ■
- Providing customized solutions to suit specific geographies and locations. ■
- Facilitating financial and insurance services in order to de-risk farming. THE JOURNEY SO FARWhere stand today, at a glimpse ■

Today PepsiCo India' s potato farming programme reaches out to more than12, 000 farmer families across six states. We provide farmers with superiorseeds, timely agricultural inputs and supply of agricultural implements free ofcharge. ■ We have an assured buy-back mechanism at a prefixed rate with farmers. This insulates them from market price fluctuations. ■ Through our tie-up with State Bank of India, we help farmers get credit at alower rate of interest. ■ We have arranged weather insurance for farmers through our tie-up with

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ICICI Lombard. 🎬 We have a retention ratio of over 90%, which reveals the depth and success of our partnership. 🎬 In 2010, our contract farmers in West Bengal registered a phenomenal 100% growth in crop output, creating a huge increase in farm income. 🎬 The remarkable growth has resulted in farmers receiving a profit between Rs. 20,000–40,000 per acre, as compared to Rs. 10,000–20,000 per acre in 2009. 43. <http://pepsicoindia.co.in/purpose/environmental-sustainability/partnership-with-farmers.html>

html32Case 2. Bharti Walmart initiative through Direct Farm Project Corporate Social Responsibility (CSR) initiatives in Bharti Walmart are aimed at empowerment of the community thereby fostering inclusive growth.

Through our philanthropic programs and partnerships, we support initiatives focused on enhancing opportunities in the areas of education, skills training and generating local employment, women empowerment and community development. In conjunction with the farmers' development program in Punjab, community-building activities have been implemented in village, Haider Nagar. Due to lack of sanitation facilities, households tend to use the farm fields, thereby affecting yields and impacting the produce that is being supplied to stores. In order to improve the yields and the community's way of life, we are working on the issues of Sanitation and Biogas, Education, Awareness Building and Health and Hygiene. 🎬 Education: 100% children enrolled in formal education program. Children's group had been formed to discuss children issues. All the non-school going children had been given non-formal basic education required to mainstream them in the government schools. A sanitation block has been constructed, hand pump has been installed and school uniforms have been donated to create a better learning environment for children. Fifteen students have been mainstreamed back in <https://assignbuster.com/impact-on-farming-communities-economics-essay/>

school. 🏠 Health and Hygiene: A dispensary has been started in Haider Nagarto help people avail medical facilities in the village itself. Nearly 2000 patients have availed the dispensary facilities. Twenty Community Dustbins have also been installed in the village to bring about a change in the living conditions of the people and to provide them a garbage free environment. 🏠 Sanitation and Biogas: Ensured that 100% households have toilets in the village. Eighty Bio Gas plants have been installed to help people conserve gas energy and utilize the waste generated from their cattle and toilets; thus making the environment healthier. 🏠 Waste Management: twenty Community Dustbins have been installed in the village to bring about a change in the living conditions of the people and to provide them a garbage free environment thus ensuring a healthier living. This and many other cases suggest that opening of Indian retail sector to FDI is a win-win situation for farmers. Farmers would benefit significantly from the option of direct sales to organized retailers. For instance, the profit realization for farmers selling directly to the organized retailers is expected to be much higher than that received from selling in the mandis. Also Rise in the organized retail whether domestic or through entry of foreign players will lead to an increase in investments in both forward and backward infrastructure such as cold chain and storage infrastructure, warehousing and distribution channels thereby leading to improvement in the supply chain infrastructure in the long run. Global majors such as Wal-mart, Carrefour and Tesco are expected to bring a global scale in their negotiations with the Source: <http://bharti-walmart.in/Community.aspx?id=6433> MNCs such as Unilever, Nestlé, P&G, Pepsi, Coke, etc. The improved cold chain and storage infrastructure will no doubt lead to a reduction in losses of agricultural produce. It may also lead to <https://assignbuster.com/impact-on-farming-communities-economics-essay/>

removal of intermediaries in the retail value chain and curtail other inefficiencies. And this may, result in higher income for a farmer.

5. 2 Impact on Traditional Mom and Pop Stores

The main question being raised is whether the traditional mom and pop stores will survive and co-exist or leave the field for major organized retail players? The answer could be a co-existence. The major advantage for the smaller players is the size, complexity and diversity of our Indian Markets. If we look at the organized retail players, most of them have opened shop in the Metros, Tier 1 and Tier 2 towns. Very rarely do we find organized players in the rural areas and we have more than 70% of the population living in the rural areas. There are a multitude of reasons being floated around to prevent the liberalisation of the FDI norms for Indian retail:

- Primary among these is the concern regarding the kirana stores as well other locally operated Mom and Pop stores being adversely affected by the entry of global retail giants such as Walmart, Carrefour and Tesco. As these brands would come with advanced capabilities of scale and infrastructure in addition to having deep pockets, it is argued that this would result in the loss of jobs for lakhs of people absorbed in the unorganised sector.
- Fears have also been raised over the lowering of prices of products owing to better operational efficiencies of the organised players that would affect the profit margins of the unorganised players.
- Instability surrounding the political arena with a number of scams of varying magnitudes doing the rounds has also led to a sense of uncertainty among foreign investors. Many Industry experts though, feel that the reservations against the introduction of Multi-Brand retail are mostly misplaced. The successful deployment of 100% FDI in China is a case in point. Partial FDI in retail was introduced in 1992 in China. Subsequently, in December 2004, the Chinese retail market

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was fully opened up to utilise the enormous manpower and wide customer base available that has led to a rapid growth of the sector. Today, its retail sector is the second largest (in value) in the world with global retailers such as Walmart, 7-Eleven and Carrefour comprising 10% of the total merchandise. Multi-brand retail, if allowed, is expected to transform the retail landscape in a significant way: 🏢 Firstly, the organised players would bring in the much needed investment that would spur the further growth of the sector. This would be particularly important for sustenance of some of the domestic retailers that don't have the resources to ride out the storm during an economic slump such as the case with Vishal, Subhiksha and Koutons, which couldn't arrange for funds to sustain their growth. 🏢 The technical know-how, global best practices, quality standards and cost competitiveness brought forth through FDI would augur well for the domestic players to garner the necessary support to sustain their growth. 34 🏢 Indian has also been crippled by rising inflation rates that have refused to come within accepted levels. A key reason for this has been attributed to the vastly avoidable supply chain costs in the Indian food and grocery sales which has been estimated to be a whopping US\$ 24 Bn. The infrastructure support extended to improve the backend processes of the supply chain would enable to eliminate such wastages and enhance the operational efficiency. 🏢 FDI in multi-brand retail would in no way endanger the jobs of people employed in the unorganised retail sector. On the contrary, it would lead to the creation of millions of jobs as massive infrastructure capabilities would be needed to cater to the changing lifestyle needs of the urban Indian who is keen on allocating the disposable income towards organised retailing in addition to the local kirana stores. These stores would be able to retain their importance

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owing to their unique characteristics of convenience, proximity and skills in retaining customers. Also, these would be more prominent in the Tier-II and Tier-III cities where the organised supermarkets would find it harder to establish themselves. FDI in multi-brand retail is therefore a necessary step that needs to be taken to propel further growth in the sector. This would not only prove to be fruitful for the economy as a whole but will also integrate the Indian retail sector with the global retail market. It is not a question of 'how' it will be done but 'when'. Contrary to the above view, Traditional retailing has been established in India for many centuries, and is characterized by small, family-owned operations. Because of this, such businesses are usually very low-margin, are owner-operated, and have mostly negligible real estate and labour costs. Moreover, they also pay little by way of taxes. Consumer familiarity that runs from generation to generation is one big advantage for the traditional retailing sector. It is often said that the mom-and-pop store in India is more like a father-and-son enterprise. Such small shops develop strong networks with local neighbourhoods. The informal system of credit adds to their attractiveness, with many houses 'running up a tab' with their neighbourhood kirana store, paying it off every fortnight or month. Moreover, low labour costs also allow shops to employ delivery boys, such that consumers may order their grocery list directly on the phone.

These advantages are significant, though hard to quantify. In contrast, players in the organized sector have to cover big fixed costs, and yet have to keep prices low enough to be able to compete with the traditional sector. Getting customers to switch their purchasing away from small neighbourhood shops and towards large scale retailers may be a major challenge. The experience of large Indian retailers such as Big Bazaar shows that it is indeed

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possible. Anecdotal evidence of consumers who return from such shops suggests that the wholesale model provides for major bargains – something Indian consumers are always on the lookout for. The other major challenge for retailers in India, as opposed to the US, is the storage setup of households. For the large-scale retail model to work, consumers visit such large stores and return with supplies likely to last them for a few weeks. Having such easy access to neighbourhood stores with whom, as discussed above, it is possible to have a line of credit and easy delivery service, congested urban living conditions imply that few Indian households might be equipped with adequate storage facilities. In urban settings, real estate rents are also very high. Thus opportunities in this sector are limited to those retailers with deep pockets, and puts pressure on their margins. Conversely for retailers looking to set up large stores at a distance from residential neighbourhoods may struggle to attract consumers away from their traditional sources of groceries and other products.

CHAPTER-77. 1 Following are the few recommendations for formulation of policies by government: Much of the Indian retail trade (particularly grocery) still has traditional features: small family-run shops and street hawkers dominate the situation in most of the country. However, the retail trade in India is now undergoing an intensive structural change which could cause irreversible damage to local commodity supply chains and competition. The existing regulations are not adequate to fulfil the new requirements. India can learn (and perhaps forestall loss of genuine competition and product variety) from the experience of south-east Asian countries which are improving regulatory frameworks and some advanced retailing economies like Germany which are already considered more successful

regulators in this sector. German competition policies in content and implementation are significant for India to the extent that they are different from other advanced retailing countries like the US and Great Britain. German policy now proactively aims to preserve small and medium competitors in retail sector. Policies for —Competitiveness with Inclusiveness‖ in the Supermarket Revolution. As the supermarket revolution proceeds in developing countries, governments have several options for helping small farmers participate in supermarket channels (or gain access to viable alternatives) and traditional retailers coexist or compete with the modern retail sector. Option 1: Regulate Modern Retail? To the extent developing countries have regulated modern retail; their goal has been to reduce the speed and scope of its spread. The regulations have mainly limited the location and hours of modern retail. On balance, these regulations have done little to limit supermarket spread, partly because although regulations tend to target large-format stores (and thus not limit small traditional stores), modern retail comes in a wide variety of formats, including neighbourhood stores and convenience stores. Few developing countries have a pro-traditional or pro-small retail policy. Instead they usually take a laissez-faire approach to small shops and hawkers and make minimum initial public investments in open and covered municipal markets. A number of developing countries even have policies that encourage the development of supermarkets and regulate wet-markets in order to modernize commerce, lower food prices and congestion, and increase public hygiene and economic competitiveness. Finally, in the early stages of supermarket spread, the supermarket sector is relatively fragmented (weakly concentrated), and farmers and processors thus have a wide range of potential buyers among

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supermarket chains and between the modern and traditional sectors. In the advanced stage of supermarket spread, however, the sector becomes concentrated— for example, in Latin America four to five chains typically control about 75 percent of a sector that in turn controls an average of 55 percent of food retail. At that stage it is important for governments and the private sector to enforce competition policies.

Option 2: Upgrade Traditional Retail. A number of good examples of programs to upgrade traditional retail exist. Of particular interest are those of East and Southeast Asia, such as in China, Hong Kong, the Philippines, Singapore, and Taiwan. In most of these countries, the programs in question are municipal, sometimes under a national umbrella policy. The programs have several elements in common:

- Governments involved in these programs have a —broad tent‖ approach—that is, they allow development of supermarkets as well as traditional retailers.
- They are proactive: the Hong Kong Consumer Council's dictum of —managing and facilitating change‖ rather than leaving wet-markets to flounder and collapse, characterizes all the East and Southeast Asian approaches studied.
- They promote traditional retailer modernization and competitiveness. Singapore's approach is to —cherish but upgrade and modernize.‖ Hong Kong's policy is to —retain but modernize.‖
- They accept the social and market role of wet-markets, hawkers, and small traditional shops but encourage them to locate in non-congested areas and on fixed sites (to increase hygiene and tax payment) and to improve their physical infrastructure. They also train the operators in business skills, food safety, and hygiene.
- They experiment with privatizing wet-market management in some cases (such as in China and Hong Kong).

Option 3: Upgrade Wholesale Markets to Serve Retailers and Farmers Better. Small

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shops and wet-market stall operators typically source food products from wholesale markets, which typically buy from small farmers. Upgrading wholesale markets' infrastructure and services is thus important to the whole traditional supply chain. Private-sector actors are helping traditional retailers (and supermarket independents and chains) obtain the services and products they need. Examples are modern cash-and-carry chains that act as wholesalers, like Bharti/Wal-mart in India, Metro in China, and Makro in Pakistan. But governments and wholesaler associations also need to invest in upgrading wholesale markets in order to maximize access by farmers and retailers. Such programs have been undertaken in China and Mexico.

Option 4: Help Farmers Become Competitive Suppliers to Supermarkets. Private-sector programs are emerging to help small farmers get the assets and services they need to supply supermarket channels. Metro, for example, has direct procurement links to fish and vegetable farmers in China. Agrifood businesses in India, like ITC, Tata, Godrej, Reliance, and DSCL Hariyali, have rural business hubs that offer consumables, farm inputs, and technical assistance and procure output from farmers. Governments need to supplement private efforts with public investments in improving farmers' access to assets, services, training, and information. Some of these assets are public goods, such as regulations on retailer-supplier relations to promote fair commercial practices, wholesale market upgrading, market information, and physical infrastructure such as cold chains and roads. Other assets are semi-51 public or private goods, such as assistance with market linkages between small farmer cooperatives and supermarket chains; training in postharvest handling; and credit facilities for making on-farm investments in assets needed to meet quality and volume requirements, such as irrigation

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and greenhouses. Option 5: Urban Planning Laws. The state of urban planning in India is such that there is as yet no ceiling on the size or number of retail outlets that may be started in a designated commercial zone. The ministry of urban development at the central level has no jurisdiction over urban area planning in the states except in the case of exceptional laws pertaining to the coastal regions, forests, the Delhi region and union territories. It is clear that land use laws/zoning laws are not the most commonly used regulatory devices against large format retailing and at present the land use laws in urban centres are in the most pliant condition since the local governments implement them and they are most susceptible to omission and commission on behalf of real estate developers who, in turn, share a common interest with corporate retailers. What is needed is to include regulations for the establishment of big retail projects in States Regional Planning documents. When municipalities allow big retail projects, they are scrutinised to ensure that they meet the requirements of regional planning. The position of the neighbouring municipalities thus needs to be strengthened by a new law (that has been introduced to adjust German building law with European regulation). New big retail projects are now checked to assess their influence on the local supply. Investors in retail have to prove that their project will not end up affecting retail shops in the same or neighbouring municipality, and smaller shops in the neighbouring municipalities will not close down due to the new competition. The proposal of not allowing FDI in retail initially to major cities, SEZs as well as certain sectors; and also not allowing in cities with population of less than 1 million is move in right direction. Option 6: Regulation of misleading statements and advertisements. The law against dishonest competition

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(referred to as unfairtrade practices in India) forbids a number of marketing practices which are regardedas dishonest. These include misleading statements or advertisements about businesscircumstances, especially the nature, origin, manner of manufacture or the pricing ofgoods or commercial services or the size of the available stock. In a recentlyreported case in India a leading corporate retailer, Subhiksha claimed inadvertisements that its prices were the lowest compared to rivals like Big Bazar, DMART, and Apana Bazar, etc. Big Bazar filed a case against the advertisements andthe Advertising and Standards Council of India is understood to have given its verdictin April 2007. However, the verdict has not been made public as yet.

52Option 7: Regulatory Framework to avoid monopolisticpractices. The possible monopolistic/ monopsonistic tendencies of the largeretailers (fears of ‘predatory behaviour’ and ‘abuse of dominance’) would have to beproactively dealt to ensure competition in the market. Appropriate policy formulationcan also aide this cause, as was done during the telecom sector liberalisation withthe National Telecom Policy mandating that each circle should have at least 4-6players. It is to be understood that free and fair competition in procurement of farmproduce is the key to farmers’ enhanced remuneration.

ConclusionThe discussion above highlights:(1) Small retailers will not be crowded out, but would strengthen market positions byturning innovative/contemporary.(2) Growing economy and increasing purchasing power would more thancompensate for the loss of market share of the unorganised sector retailers.(3) There will be initial and desirable displacement of middlemen involved in thesupply chain of farm produce, but they are likely to be absorbed by increase in thefood processing sector induced by organised retailing. 53(4) Innovative government measures could

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further mitigate adverse effects on small retailers and traders.(5) Farmers will get another window of direct marketing and hence get better remuneration, but this would require affirmative action and creation of adequate safety nets.(6) Consumers would certainly gain from enhanced competition, better quality, assured weights and cash memos.(7) The government revenues will rise on account of larger business as well as recorded sales.(8) The Competition Commission of India would need to play a proactive role. Thus from developed countries experience retailing can be thought of as developing through two stages. In the first stage, modern retailing is necessary in order to achieve major efficiencies in distribution. The dilemma is that when this happens it inevitably moves to stage two, a situation where an oligopoly, and quite possibly a duopoly, emerges. In turn this implies substantial seller and buyer power, which may operate against the public interest. The lesson for developing countries is that effective competition policy needs to be in place well before the second stage is reached, both to deter anti-competitive behaviour and to evaluate the extent to which retail power is being used to unfairly disadvantage smaller retailers and their customers. The sources of retail power need to be understood to ensure that abuses of power are curbed before they occur. The more important debate lies in the parameters of competition policy. The benefits brought by modern retailers must be acknowledged and not unduly hindered. While it is true that some dislocation of traditional retailers will be felt, time will prove that the hardship brought will not be substantial. Competition law is being created and adopted across Asia but in the immediate future its impact is not expected to be large. Competition laws only become vital as time passes and retail becomes concentrated in the hands of a few powerful companies,

whether or not these companies are foreign or domestic. In conclusion, the issue that India must grapple with now is the impact of reduced competition brought about by retailer concentration will have on various stakeholders and the ways in which competition laws and policy can deal with this growth of power before it is too late. The new Competition Act, 2002 has all the required provisions. It would, anyhow, depend on how it is implemented.

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