

In modern society, large corporations and educational systems

[Business](#), [Management](#)



In modern society, large corporations and educational systems are all controlled by a system that consists of organized hierarchies, also known as bureaucracy. Bureaucracy is defined as “ a formal organization characterized by a hierarchy of authority, a clear division of labor, explicit rules, and impersonality” (Bureaucracy Definition). Bureaucracy is for the most part seen in corporate divisions consisting of employees who are controlled by the Executor, a Supervisor, or a Manager. Max Weber and Karl Marx both had perspectives regarding bureaucracy and how it affected the individual that worked in a corporation that followed these ideologies. Weber was concerned with the “ operation of modern large-scale enterprises in the political, administrative, and economic realm” (Max Weber). On the other hand, Marx asserts that it is “ the state of formation of the civil society” (Karl Marx’s Views).

The film *Office Space* provides a perfect example of controlled employees that are not allowed to excel in their profession, as they are not given the opportunity to show the potential they have to offer the company.

Bureaucracy is a function that has lived through many years in large corporations that require different ideas to come together to run the business. In short, many of these companies have higher management that oversees the work of others and assures that everything is well handled in the workplace. An example of bureaucracy in the workplace is that prior to submitting work, which can be the President of the company, the Vice President would have to review it to reaffirm the employee followed the guidelines of the company.

We then ask, why does this occur now in the modern world? Bureaucracy has been a major asset for companies to expand and complete projects as a team. Though, many may do not agree with these set of rules brought into the workplace it becomes harder for them to climb the ladder that will allow them to get to the top. Peter Gibbons, the main character in Office Space, illustrated a character that was tired of doing the same thing everyday. Gibbons was told what to do by eight other employees, who happen to have a higher position than him.

When Gibbons made mistakes, eight employees would tell him the work he was doing was done incorrectly. This clearly provides us the idea of how bureaucracy is portrayed in the workplace; rather than just being told by his supervisor who oversees his work, he is told by everyone. An interesting point that was illustrated in the film was the fact that upper management lacked communication about their employees in the company and where they stand within the business. Karl Marx's idea on bureaucracy asserts that wealth is rarely created within itself, rather it "coordinates...governs the productions, distribution, and consumption of wealth" (New World). Marx believed that within bureaucracy, there was an extreme amount of human labor that was applied to during the time people were at work. Wealth was not seen for these individuals; rather, the corporation only had the idea of what their daily earnings were. Referencing back to Office Space, we witnessed how the consultants knew the main reason why they were paying their visit to Initech. The individuals who play a part in upper management

know exactly what is going on while the employees who do most of the work are left without a clue of what may occur in their workplace.

Lumbergh's consistency on having Gibbons do more work over the weekends provides viewers of how bureaucracy plays a compelling role in larger companies. As stated before, both Weber and Marx had views regarding bureaucracy and how most corporations implement a set of guidelines that employees must follow. When comparing Weber and Marx's views on bureaucracy, Weber's views clearly define what occurs in Office Space. If Weber were here to be a critic in the environment that Peter Gibbons and Milton Waddams are working in, he would state that they are not given the opportunity to speak up and provide their insight on the work they are doing. Throughout the film, Gibbons would do his best to avoid speaking to his boss, Bill Lumbergh. Gibbons knew that he would ask him to do overtime work without asking him if he can come in on the weekend or not.

Though Gibbons was not scheduled for the weekend, he was told to do so because Lumbergh, who has the higher authority within the company, told him to. This is an example of bureaucracy, as Lumbergh would demand Gibbons to come in to take care of more work; however, Lumbergh was not going to assist with anything. Referring back to our lecture, bureaucracy has "fixed jurisdictional and official duties and there is a hierarchy of authority" (Abdel, H.

) As stated before, Lumbergh has the higher authority; therefore, he bosses the employees around in order to get work done. In addition to Weber's views on bureaucracy, he also stated that within these corporations, employees are stuck in what is known as an "iron cage." An "iron cage" is defined as a "situation in which an individual is trapped by social institutions" (Iron-Cage Definition). To expand, Weber explained that people who currently have a job are often stuck in a certain position and cannot excel beyond that where they are positioned now. Examples of characters from Office Space are Milton Waddams, Samir Nagheenanajar, and Michael Bolton; these individuals work for Initech. These men play the same role as computer programmers and complete their obligations before the end of day. Although work is completed by the deadline, they are not well known for their work.

Milton Waddams, who has been in the company for many years, is always moved from one floor to another in the building. Towards the end of the film, Milton Waddams was in the basement of the company. He always feared that Lumbergh was going to move him, and would stutter when he talked to him. These characters would do the most to complete their work but upper management did not recognize it. Moreover, in larger corporations and businesses, there is a lack of communication between upper management and the employees themselves.

Within Office Space, we noticed that when the consultants came in to downsize the company, the two consultants that were playing the role did not relay the information over to Bill Lumbergh, who is the Vice President of

Initech. The consultants promoted Gibson, who decided to not show up to work for a few days, without discussing with Lumbergh about the promotion. With that being said, we can safely conclude bureaucracy was playing an important role as the consultants had higher authority than Lumbergh and in reality his opinion was not taken into consideration. With Weber's idea of bureaucracy, he states that "rules are implemented by neutral officials" and in this case, the consultants carry this function. The consultants held more power over Lumbergh allowing them to make decisions for the company. As previously stated, the "iron cage" is an invisible barrier between the employee and the opportunities that are available within a business.

As the employee, you excel in as many areas to demonstrate the skills that you have acquired over the years. Although you try to put yourself out there with providing new ideas, the employer tends to not recognize them. When the employee is stuck in these situations, there are consequences that follow. The "iron cage" prevents the employee from moving forward in their career and obtaining a better position. In society, we step out into the world to display our best work ethic and professionalism to climb the ladder of success; yet, the "iron cage" prevents us from allowing the employee to be acknowledged for their accomplishments. Bureaucracy will continue to play a significant role in the large corporations and businesses within our society. Max Weber and Karl Marx studied the roles that hierarchies control within businesses and how they affect the functions of others within the company.

Over the years, there has not been much change as we continue to see them in educational systems like universities, colleges, and the K-12 system as well as businesses around the globe. The “iron cage” is an idea that should be eliminated in order to allow others to succeed within their workplace. Weber, who presented this idea, was correct in all of the aspects of how we see it in our daily life. The potential that an individual brings to their employer should be credited, as the employer may never know if they may bring in new ideas that can help the business in a positive matter.