## Week 9 :reflectionsafe harbor

Health & Medicine, Nursing



SAFE HABOUR COMPREHENSIVE REQUEST FOR NURSING SAFE HARBOR PEER REVIEW (SHPR) ONLY SECTION I (pages 3-6) MUST BECOMPLETED BY THE NURSE WHEN INITIALLY INVOKING SAFE HARBOR

A nurse's request for Safe Harbor Must be in Writing, however, use of this form is not required for a nurse to invoke Safe Harbor. Any request for safe harbor, be it on this form or in any other written form or format, is subject to confidentiality requirements of NPA (TOC) §303. 006, §303. 007, §303. 0075, and Board Rule 217. 20.

Date: March 7, 2015Time: 7: 30 am Location: Texas U. S. A

I. NURSE'S REQUEST √□ Check if you completed a Quick Request for Safe Harbor Peer Review: date March 7, 2015 time 7: 30 am (\*Skip to #3 and attach Quick Request Form copy to this Comprehensive Request)

(1) I (we) are invoking Safe Harbor and requesting a Safe Harbor peer review for the following requested conduct or assignment because I (we) believe in good faith that the conduct/assignment requested would potentially cause me (us) to violate my (our) duty to maintain a safe environment and provide safe nursing care to a patient(s) or client(s), or would constitute unprofessional conduct under BON statutes and rules, or criminal conduct. I (we) request that a Safe Harbor Peer Review Committee (SHPRC) examine the facts and evidence of the situation described below to make a determination if compliance with the requested conduct or assignment is one that would cause me (us) to place patients at risk of harm, and thus violate our duty under standards §217. 11(1) (B) and (1) (T), or any other BON statutes or rules.

I (we) understand that unless the conduct or assignment requested would

## constitute:

- A. Unprofessional conduct (Board Rule 217. 12)
- B. A criminal act, or
- C. An act that the nurse is unable to perform because he/she lacks the competency required to provide care that meets minimal standards of acceptable nursing practice that I (we) may accept the assignment and carry it out to the best of my(our) ability, without fear of risking licensure action by the Texas Board of Nursing.

The following nurse(s) hereby attest that we are invoking Safe Harbor:

Print Full Name and Type of License (LVN, RN) Nurse's Signature

Jackie M. Hammocks FL RN License # 1017293, Current2011

[Attach additional names separately in writing if necessary]

- (2) Name of person requesting the conduct or making the assignment (include licensure, job title or responsibility at the above date/time:

  Dr. willfray Maccley (senior doctor at the taxes hospital)
- (3) Describe your professional or reporting relationship to the supervisor/person requesting the conduct or assignment on this date/time: Dr. will is always the manager at the hospital. The doctor values no suggestions from employees nor opinions away from his. Our association has not been a smooth one due to disagreements following my strict stand on the cord of conduct,
- (4) Describe the conduct requested, or the assignment or directive received (if possible, attach photocopy if the request is in written form):

  I currently work with a med-surgical unit in a medium-size hospital. The usual nurse-to-patient ratio is 1: 5, which I find heavy, but still I can manage

the patient load. My shift is normally 7A to 7P. Today as I reported for my shift, there were several RNs calling in sick with the flu, and I was needed to take nine patients. When I questioned of additional staff from another unit, Dr. Will told me that the administration was attempting to get help for the unit but none was available at that time. That's when I decided to take the assignment, but I insisted on the Safe Harbor (5) Describe the practice setting (hospital, nursing home, home health, etc.), your responsibilities, and the resources available to you:  $\sqrt{\square}$  Acute Care/Hospital (type of unit) 27 units ☐ Long-Term Care/Nursing Home ☐ Nursing Instructor/Faculty ☐ Home Health ☐ Community/Public Health ☐ Clinic (type) \_\_\_\_\_  $\square$  other (explain below) ☐ School Nurse Position: √ Staff Nurse Charge Nurse Nurse Manager/Supervisor □ other (explain below)

(6) Describe in detail, how the conduct requested would violate your duty to provide a safe environment and safe nursing care to a patient(s). If the conduct is patient specific, identify each affected patient by his/her initials and medical record number. It may be helpful, but is not required, to reference the standards in Board Rule 217. 11 you feel may be violated, and

the patient safety concerns of the proposed conduct or assignment. Continue on separate paper and attach if necessary.

The concentration of Nurse to the patient is directly influenced by the quality of time spent on each patient. According to the norm of the hospital, each nurse nurses a maximum of 5 patients. This allows me to give quality serves to each client. But now the move to increase the ration to 1: 9 is like doubling the load without increment of time. The ratio reduces my quality service by half. The low quality service puts my career at a risk according to requirement under standards §217. 11(1) (B. 2008; Revised June 2013 5(Wong et al. 143)

Board Rule 217. 20(g) (2) requires both the nurse and supervisor to collaborate when the nurse refuses to engage in the requested conduct/assignment pending determination by the Safe Harbor Peer Review Committee (SHPRC). If the nurse refuses to collaborate with the supervisor or leaves the work setting without collaborating with the supervisor, the nurse may be acting in bad faith with regard to a Safe Harbor request and may be reportable to the board.

If the conduct requested would constitute unprofessional or criminal conduct, collaboration between the nurse and supervisor is not required, and however, any alternative assignment or conduct requested by the supervisor must not require the nurse to engage in unprofessional or criminal conduct.

(7) Please attach and list below any written materials (documents, forms, policies, diagrams, records, procedures, published literature or standards from nursing professional organizations, etc.) that you believe are pertinent to this request for Safe Harbor Peer Review. If some or all of the attachments

are not readily available at the time this request is completed, they may be	oe
submitted to the Peer Review Committee and noted here at a later date/ti	ime
prior to or at the time of the peer review hearing.	
(8) If you think that the conduct or assignment could be carried out (with	out
violation of your duty to a patient) if modified or if changes were made in	the
practice setting, describe the necessary modifications or changes. Continu	ue
on separate paper and attach if necessary.	
The practice can be effected comfortably without any incident of bridge o	f
conduct if necessary adjustments can be made. For instance, if the nurse	
number can be increased, the ration will reduce a bit thus making it easie	r to
offer quality job. If overtime working can be permitted, enough time will b	e
spent on each client, thus quality services can be delivered.	
(9) Nurse's Refusal to Accept Assignment under Board Rule 217. 20(g) (2)	)
I (we) believe in good faith that I (we) cannot accept the assignment	
requested because (Mark the ONE Applicable Box Below):	
(A) $\square$ I (we) lack the basic knowledge, skills, and abilities necessary to	
render the care assigned/conduct requested at a minimally competent lev	∕el.
I (we) believe that engaging in the assignment/conduct requested pending	g
peer review committee determination would expose one or more patients	to
an unjustifiable risk of harm.	

On	(date/time), the patient safety concern raised by the
nurse(s) initi	ating Safe Harbor Peer Review was jointly reviewed with
	, who is the supervisor who made the assignment
2008; Revise	ed June 2013
Please provid	de a description of the resolution of the issue, or the rationale if
unable to ag	ree upon a safe assignment below (attach other pages as
necessary):	
Upon a disag	greement on the necessary safety measures, the hospital should
do referral o	f the patients to other hospitals around only to remain with a
number that	is manageable in respect to the number of nurses around
(Wong et al.	123).
Name of Nur	se(s) Initiating Date/time Name of Supervisor Date/time
(B) √□ I (we)	believe that the assignment or conduct requested would
constitute ur	nprofessional conduct under the BON statutes and rules, or
criminal con	duct such as fraud, theft, falsification of records, patient abuse
or exploitation	on, etc. See Nursing Practice Act Section 301. 452, Board Rule
217. 12, and	applicable BON Disciplinary Sanction Policies http://www.bon.
texas. gov/d	isciplinaryactions/dsp. html
(10) Nurse's	Decision to Sustain or Withdraw Request for Safe Harbor Peer
Review	
The situation	n described in either (A) or (B) above has been
□ satisfacto	rily resolved at this time and for this instance; or
□ remains u	nresolved at this time and for this instance.
I (we), being	the nurse(s) who initiated this request for Safe Harbor, wish to:
☐ Withdraw	my (our) request for Safe Harbor and for a review by the peer

review committee; or	٢			
$\sqrt{\ }$ Sustain my (our)	request for Safe	Harbor an	nd for a revie	w by the Peer
Review Committee (c	or physician if qu	uestioning	the medical	reasonableness
of a physician order;	see separate for	rm) of the	requested co	onduct,
assignment or directi	ive. 2008; Revise	ed June 20	13 7	
II SUPERVISOR ACTIO	NS			
(1) Acknowledgment	of Receipt of Re	quest for S	Safe Harbor	
Comprehensive Requ	iest for Safe Har	bor delive	red to Super	isor by:
	(	Nurse requ	esting Safe H	larbor)
Supervisor (name/sig	nature) receivin	g Comprel	hensive Requ	lest for Safe
Harbor form:				
Date:	Time:	Lc	cation:	
Supervisor's Comme	nts and Actions			
☐ See Quick Request	Form or other o	document	(describe bel	ow) of initial
request for Safe Hark	or:			
Comments:				
(2) On	(date/time)	I delivered	I the Quick R	equest (if
applicable) and Comp	orehensive Requ	est for Saf	fe Harbor alo	ng with any
accompanying docum	nents supplied b	y the nurs	e(s) invoking	Safe Harbor to
the Peer Review Cha	irperson, who is:			
(Name of Peer Review	w Chairperson)			
(Signature of supervi	sor/title) (Date/t			
(Signature or Supervi	301/1111E/ (Date/t	<i></i>		

## III. REPORT OF PEER REVIEW COMMITTEE

(1) The Sale Harbor Peer Review Committee thet to consider this request for
Safe Harbor as follows:
Date: Time:
Location:
$\hfill\Box$ The nurse(s) requesting Safe Harbor were notified of the above meeting of
the Safe Harbor Peer Review Committee (SHPRC) and given the opportunity
to attend the meeting and offer testimony/answer questions in relation to
this request for Safe Harbor. (Attach original green card returned w/ or w/o
signature, and copy of envelope w/address mailed to and copy of dated
notice of peer review letter).
(2) The Safe Harbor Peer Review Committee determined on the above
date/time/location that the requested conduct, assignment, or directive:
$\square$ Would have/Did violate the nurse's duty to the patient(s); or
$\square$ Would not have/Did not violate the nurse's duty to the patient(s) 2008;
Revised June 2013 8
(3) Rationale for Safe Harbor Peer Review Committee determination:
(4) On (date/time), this form was returned to
the CNO/nurse administrator.

Signature of SHPRC Chair or Representative
Signature of CNO/Nurse Administrator
IV. REVIEW BY CNO/NURSE ADMINISTRATOR
(1) I have reviewed the SHPRC report and determined on
(date/time) that the peer review committee:
$\square$ correctly determined the nurse's duty to the patient(s); or
$\hfill \Box$ did not correctly determine the nurse's duty to the patient(s).
(2) Rationale:
(3) CNO/Nurse Administrator Action:
$\hfill \square$ Withdraw or cancel requested assignment, directive, conduct effective
(date)(time).
$\hfill \square$ Modified the request, assignment, or directive as follows:
2008; Revised June 2013 9
☐ Made the following changes in the practice setting:

<del></del>
$\hfill \square$ Noticed the nurse(s) who invoked this request for Safe Harbor that the
assignment, conduct, or directive stands as originally issued. I realize that no
facility policy or directive from a CNO, nurse administrator, physician, or any
other person can diminish or supersede a nurse's duty to his/her patients
[Board Rule 217. 11(1)(B) and Position Statement 15. 14 Duty of a Nurse In
Any Setting].
In accordance with Board Rule 217. 20(j)(4)(B), if the CNO or nurse
administrator disagrees with the decision of the SHPRC, the CNO or nurse
administrator must document the rationale for disagreeing with the Peer
Review Committee, and this documentation becomes a part of the
permanent peer review record (see #2 above).
(4) On (date/time [must be no later than 48-
hours after receiving determination from SHPRC]), this form and attachments
were returned to:
$\hfill\Box$ The nurse(s) who initiated the request for SHPRC determination (original
to nurse); and
$\hfill\square$ The Peer Review Chair Person for maintenance with peer review
committee records retention policy (permanent scanned electronic copy
recommended) (copy of Safe Harbor request and attachments).
Signature of CNO/Nurse Administrator Date
Signature of Nurse(s) Initiating Safe Harbor Date

\_\_\_\_\_

Signature of SHPRC Chairperson Date 2008; Revised June 2013 10

Any request for Safe Harbor, be it on this form or in any other written form or format, is subject to confidentiality requirements of NPA (TOC) §303. 006, §303. 007, §303. 0075, and Board Rule 217. 20.

## V. SAFE HARBOR PROTECTIONS TERMINATION DATE

The protections from Board of Nursing action on a nurse's license under Texas Occupations Code, Section 301. 352 and Chapter 303 end for the nurse(s) making the request 48 hours after the peer review committee's determination is received by the nurse(s) who initiated the Safe Harbor [Board Rule 217. 20(i)(3)].

In accordance with Board Rule 217. 20(e)(2), this does not affect the protections under the Nursing Peer Review Law section and the Nursing Practice Act section 301. 352 relating to a nurse's protection from disciplinary action or discrimination for making a request for Safe Harbor Peer Review [303. 005(c)(1) and 303. 005(h)].

On	(date/time) I received the findings of the Pe	eer
Review	Committee in writing as noted in Section IV of this form.	

Nurse(s) Who Initiated Peer Review Date

DO NOT FAX OR MAIL THIS FORM TO THE BON

(Please See Instructions Above & in Board Rule 217, 20).]

Texas Board of Nursing

SAFE HARBOR QUICK REQUEST FORM

{Remember to Complete Comprehensive Form/Information on Same Day}

Published May 2008 (rev. 9/08)

- 1. Nurse(s) Name(s) invoking Safe Harbor:
- Jackie M. Hammocks
- 2. Date/Time of Request: March 7, 2015
- 3. Location of requested conduct/assignment Texas U. S. A
- 4. Name of person/supervisor (and title) making assignment or requesting the conduct:
- Dr. willfray Maccley
- 5. Brief explanation of why invoking Safe Harbor (It may be helpful to review rules 217. 11 and

217. 12):

The work load is high than required. The load will compromise my capability to provide quality attention to the client. The failure to provide quality care to the patient will be a violation of standard requirement for my career. The failure to meet the requirements of my career, according to the Texas board of nurses, will put my career at risk (Melnyk et al. 123).

Signature(s) of Nurse(s) Invoking Safe Harbor:

Signature of Supervisor/Person Making Assignment (Note: A su	 inervisor's
refusal to sign this form does not render the nurse's request fo	
invalid):	

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The following portion of this form need be completed ONLY IF the nurse

intends to refuse the requested assignment when invoking Safe Harbor. 6. I (we) believe in good faith that I (we) cannot accept the assignment requested because (Mark the ONE Applicable Box Below): (A) G I (we) lack the basic knowledge, skills, and abilities necessary to competently perform the assignment. I (we) believe that engaging in the assignment/conduct requested pending peer review committee determination would expose one or more patients to an unjustifiable risk of harm. On\_\_\_\_\_\_ (date/time), the patient safety concern raised by the nurse(s) initiating safe harbor peer review was jointly reviewed with \_\_\_\_\_\_, who is the supervisor who made the assignment. Please provide a description of the resolution of the issue, or the rationale if unable to agree upon a safe assignment below (attach other pages as necessary):

Name of Nurse(s) Initiating Date/time Name of Supervisor Date/time

(B) G I(we) believe that the assignment or conduct requested would

constitute unprofessional conduct under the BON statutes and rules, or

criminal conduct such as fraud, theft, falsification of records, patient abuse

or exploitation, etc. See Nursing Practice Act Section 301. 452, BON Rule

217. 12, and applicable BON Disciplinary Sanction Policies http://www.bon.state.tx.us/disciplinaryaction/dsp. html.

Any request for safe harbor, be it on this form or in any other written form or format, is subject to confidentiality requirements of NPA (TOC) §303. 006, §303. 007, §303. 0075, and Rule 217. 20.

A mutual collaborative effort between the nurse(s) and supervisor making the assignment

is required by Rule 217. 20(g)(2) when the nurse refuses to engage in the requested conduct/assignment pending determination by the safe harbor peer review committee (SHPRC) because the nurse believes the assignment is not within the individual nurse's scope of practice.

If the conduct requested would constitute unprofessional or criminal conduct, collaboration between the nurse and supervisor is not required, and however, any alternative assignment or conduct requested by the supervisor must not require the nurse to engage in unprofessional or criminal conduct.

REMEMBER TO COMPLETE COMPREHENSIVE REQUEST FOR SAFE HARBOR (SEE FORM)

REQUIRED PRIOR TO THE END OF, OR BEFORE LEAVING THE WORK ASSIGNMENT AREA.

Part 2: Reflection Questions

After you complete the two forms, answer these questions in the spaces provided.

1. How long did it take you to complete the Quick Form?

It took me 15 minutes to complete the Quick form.

- 2. How long did it take you to complete the Comprehensive Form? It took me 25 minutes to complete the comprehensive form
- 3. Who else must complete portions of the form(s)?
- i. The supervisor.
- ii. The CNO/ Nurse supervisor
- iii. The peer review committee

Works Cited

Melnyk, Bernadette M, and Ellen Fineout-Overholt. Evidence-based Practice in Nursing & Healthcare: A Guide to Best Practice. Philadelphia: Wolters Kluwer/Lippincott Williams & Wilkins, 2011. Print

Wong, Donna L, Marilyn J. Hockenberry, and David Wilson. Wongs Nursing Care of Infants and Children. St. Louis, Mo: Mosby/Elsevier, 2011. Print