

# Communication barriers essay sample

[Life](#), [Emotions](#)



In this booklet I will explain 6 of the barriers to effective communication that can occur in the Nursing home.

#### Health issues

When a patient is feeling ill most of the time the home worker may not be able to communicate as effectively as when the patient is feeling well. This can affect the service users.

#### Emotional barrier

As human beings we all have emotional difficulties sometimes and become upset. The patient may have a bad day and by the time that the nurse comes and asks for something the patient could be aggressive or rude with the nurse and this can lead to misunderstanding.

#### Jargon

When a service provider uses technical language the service user may not understand. For example, the nurse might say that a patient needs bloods and an MRI scan. That can sound very alarming to someone who has been rushed into hospital. It will be much better if the nurse explains that they need to take some blood to do some test and then explain what an MRI scan is so the patient will understand much better and not get scared for something that sounds scary.

#### Culture differences

When a word has the same meaning in two different cultures, communication can be difficult. For example, it is seen as polite and respectful to make eye contact when speaking to someone in western culture but in other cultures, for example in East Asia, it can be seen as rude and defiant.

### Slang

When a service user uses languages that not everyone uses like saying “ they have a problem with their waterworks” this can mean a problem with a plumbing system but also means a problem with going to the toilet.

Sometimes it may be appropriate to use slang with friends but in normal working area with colleagues or services users it’s important to avoid any language that can be misunderstood or misinterpreted or that might cause offence to a patient or any person.

### Sensory Deprivation

When an individual cannot receive or pass on information because they have an impairment to one or more of their senses, most commonly a visual or hearing disability. For example if a patient have cerebral palsy this could limit the patient to communicate verbally and to interpret other people’s non-verbal communication.

### Reference

<https://www.udemy.com/blog/barriers-to-effective-communication/>

<http://rcnpublishing.com/doi/pdfplus/10.7748/ns2013.04.27.31.35.e7040>

<https://assignbuster.com/communication-barriers-essay-sample/>