

Sales base for
forecast. average
sales of this

[Business](#), [E-Commerce](#)



Sales revenue of Amazon.

com is showing an increasing trend and it also has a seasonal component i. e. Q4 of every year is exceptionally high as compared to rest of the three quarters. Triple Exponential Smoothing also known as the Holt-Winters method is used for forecasting the sales of Amazon from Q4 2017 till Q3 2018 as it has a trend and seasonal impact. Quarterly data from Q1 2007 till Q3 2017 is used for calculating the forecast. Sales data from Q1 2007 till Q4 2018 i. e. 8 quarters is taken as the base for forecast.

Average sales of this period are taken as the starting point for calculating the starting level and seasonal factor for the same period. (Hyndman and Athanasopoulos, 2013) To keep a check on the forecast error various indicators are calculated namely BIAS, MAD, MSE & MAPE. α , β & γ are then solved using the solver tool in excel to find out the optimum level where MSE is the lowest. α , β & γ is kept in the range of 0.

0.05 to 0.95. The optimum solution provided by the solver tool and two other scenarios are shown below.

| Solver Scenario | Scenario 1 | Scenario 2 | α | β | γ |
|-----------------|------------|------------|----------|---------|----------|
| | 0.25 | 0.70 | 0.50 | 0.00 | 0.00 |

| | | | | | |
|--|------|------|------|------|------|
| | 0.58 | 0.70 | 0.50 | 0.00 | 0.00 |
|--|------|------|------|------|------|

| | | | | | | |
|--|------|------|------|------|------|------|
| | 0.95 | 0.70 | 0.50 | BIAS | 0.36 | 0.00 |
|--|------|------|------|------|------|------|

| | | | | | | | | | |
|--|------|------|-----|------|------|------|-----|------|------|
| | 0.08 | 0.20 | MAD | 0.73 | 1.65 | 1.19 | MSE | 1.23 | 5.00 |
|--|------|------|-----|------|------|------|-----|------|------|

| | | | | | | |
|--|------|------|------|-------|-------|-------|
| | 0.77 | 0.02 | MAPE | 3.73% | 7.73% | 5.60% |
|--|------|------|------|-------|-------|-------|

It can be observed from the above table that solver's solution is the optimum one with the lowest MSE.

The optimum solution has a low alpha factor which means that forecast have lower impact of historical data and higher weightage of the average of the base quarters and trend. High beta & gamma factors mean that trend and seasonality have higher impacts on the forecast. Graph showing actual and forecasted values are shown below. Source: Amazon. com Investors

Relations, 2017 Multiple Regression Analysis Multiple regression analysis is used to find if there is a statistically significant relationship between several predictor variables and dependent variable and the strength of the relationship. It helps in analysing and finding trends if any in different sets of data.

(Statsoft, 2013) Amazon is an e-commerce company and is accessed through internet by its customers. Year on year worldwide internet user data from 1996 to 2016 is tested as predictor variable against net revenue of Amazon. com i. e. dependent variable. The data is plotted on a scatter graph as shown below. Source: Internetworldstats, 2017 . com Investors Relations, 2017 A regression analysis was run on the data.

The coefficient of correlation was 98. 84% which indicates a very high correlation between the variables. The coefficient of determination came out to be 97.

69% which indicates that ~ 98% variance can be explained through the internet user statistics during the analysis period. The statistical p-test shows that the probability of null hypothesis being true is less than 5% hence null hypothesis was rejected. Linear equation generated through the multiple regression analysis is as follows: $y = 50.629 * x - 62.565$ The

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internet users line fit plot, trendline and equation are shown in the below graph. Regression analysis can be used by the company to predict the growth or change in the dependent variable based on the predictor variable.

As in this case the company can predict its revenue based on the increase in the number of internet users. This kind of analysis will also help the company in taking strategic decisions like how they can contribute or take steps to increase the number of internet users. Correlation analysis is used to test the relationship between two or more variables.

It is important to understand the correlation between different variables so that accurate predictions could be made about the future. A positive correlation means that the variables move in the same direction and negative correlation means that the variables move in the opposite direction. It differs from regression in the terms that correlation quantifies the degree to which two variables are related but it does not fit a line through which the value of another variable can be calculated whereas regression provides a line of best fit through which the dependent value can be calculated. (Statisticshowto, 2017) A correlation analysis has been run on number of active users and net revenue. The correlation between the two comes out to be 99.8% which means that they are highly positively correlated i. e.

if the company works towards increasing the number of active users the revenue will increase in the same proportion. Below graph shows the net revenue and active users' data. Recommendation Basis the above analysis it is recommended that data warehousing solution must be implemented in the company.

This will help the company in accurate forecasting and planning, assist in taking strategic decisions and help in efficient utilisation of resources. Implementation process, major risks and steps to overcome these issues while implementing the data warehousing solution are mentioned in the report which will help in effectively planning the implementation and will lead to a smooth transition. Wordcount: 3982 References 1. Bosa, D. (2017). Alibaba vs Amazon: The race to \$500 billion. online CNBC. Available at: [https://www.](https://www.cnbcc.com/2017/09/01/alibaba-vs-amazon-the-race-to-500-billion.html)

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