

Communication is
misunderstood



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Communication is Misunderstood, Misunderstanding or failure of communication can happen from time to time. Here™s an experience I would like to share. It was a rather small incident that happened a few weeks ago when I, with another two classmates, was preparing the documents for a lecture the next day. We three were like a working group and our job was to collect the agenda items and related attachments (electronic ones), print and distribute before the lecture starts. On the eve before the lecture day, since all the agenda items were collected, I decided to print out the files, which were supposed to be done the next morning by all three of us, without informing my partners. It™s not an easy job for there were at least 15 attachments and totally 40 copies were needed for the lecture. Thinking back, what I™d done might be intended to be nice and considerate to my partners.

However, when it came to the next day, the guy that was responsible for collecting documents told me that two of the documents had major updates and need to reprint. You cannot imagine how frustrated and upset I felt when I heard this! I asked him when he got the updated paper, and it turned out the paper were sent before the time I print. It was at that time I felt myself silly not to inform others before printing just to be nice. Also, I was sorry for the 200 pieces of paper wasted for printing the non-updated documents. So it™s obviously there™s a missing part of transmitting messages here.

There™s no even no receiving and interpreting oral and other signals for another people in the incident. If the guy had kept me informed of the updated documents once he got them, or if I had informed everyone beforehand that I was going to print the document, the incident would not

happen. Therefore, In the process of an activity that involved different independent parties, like people work together to achievement something, communication or the message exchange play a very important role as it™s a Communication is a transactional process and should be put in the first place.-Y