

Role of operations management in the organization essay sample

[Business](#), [Company](#)



Operation management refers to administration of the employee's duty roster, overseeing daily operations, and making good use of resources owned by a firm to ensure efficiency and workflow. This essay takes a look on one of the best offshore manufacturing firms of UAE known as Hassani Group of Companies. It is a family-run establishment with roots in Asia and Africa; apart from production they are famous for Logistics fine tracking.

The procedural professionals in this business are looked upon by others to fast track appropriate supply of products, they should perform all tasks at a given time scale and also meet up with proposed budget necessities. Good leadership and supervision of available resources are key duties of protocol administrators. However, other duties which may be assumed in operation management include preparation of budget, programs management and even regulation of work performance .

Provision of a comfortable office environment

The key duty of these experts is providing workers with a befitting setting whereby creativity and team spirit may be fostered. Operation managers need to be good in interpersonal communications, they have to take time and review all departments under their umbrella, while also listening to issues faced by different work stations to give meaningful conclusions on various concerns .

From time to time, the professional would be called to chair intra-department conventions, all to ensure that there is sufficient work relationship between clients and their specific service providers. In case unhealthy competition or

conflicts arise amongst workers, it would be the duty of operation advisors to holistically resolve these issues without taking sides.

Formulation of rules and policy

Most institutions credit success to reducing costs of operation, retaining and expansion of customer base as well as increasing output. There are certain rules of operation which need to be established for any department to be successful. Protocol may include tasks such as exact time that duties should start, to communication channels which must be considered when laying down concerns towards authoritative figures. Developing these policies and ensuring that they are accepted by staff members is a key responsibility in this job profile.

Management of budget plan

Operation administrators should also ensure that finances are spent well to bring out full potential of a business unit; there should not be any wastes and each coin well accounted for. They have to determine the amount of money spent to procure goods or offer service to clients. Moreover, the expert needs to know the amount of cash used in conducting interviews or hiring employees. This helps in providence of superior products, most of which would pull extra customers towards that entrepreneurship venture.

Handling of protocol

Supervisors are charged with overseeing transportation of supplies from the port to business storage premise and so forth. They would address various discrepancies that result from daily processes, common examples of

schedule issues include shipment delay, dissatisfied clients and jumbled goods. When faced with such issues, an operations manager must display quality leadership skills and wise decision making. The main goal would be restoring a company to normal functioning and stabilizing clients' confidence .

The salary range of operation management officials may vary depending on factors such as level of education, qualification statistics and experience level. This is quite a lucrative career, though stakeholders should be willing to work hard plus assume all responsibilities that come with it.

Importance of Operations Manager

Job description of high profile managers in a company like Hassani Group of Companies entails lots of responsibilities. The perfect candidate should have excellent business acumen and also imperative judgment skills. It is a duty which requires the burning of midnight oil before eventual success is attained.

In multilevel businesses, operation management is a special branch charged with highlighting, redesigning and design of entrepreneurship operations. With an intention of producing output that truly represents needs expressed by the client. Following such definition, the operational administrator assumes work of designing their businesses up from scratch then executing theories to full completion. This job requires great entrepreneurial acumen, systematic skills and fine judgment.

Duties and responsibilities

Operation managers (OM) play a significant role shaping the firm's overall career grid. Therefore, an administrator should be ready to perform tasks that go beyond standard duty calls; this would help in guaranteeing full achievement for projects. Experts should handle different development courses with ease. Moreover, they need to work well with the notion of incorporating other stakeholders to solve issues that may arise from time to time. Ingenious tenets of an administrator are more often seen through inventive concepts that they manage to develop while on duty. However, ideas can still be assumed as fiction unless properly planned and brought to fruition, this would thus be the preceding role of a good operations advisor.

When developing an official plan, two things must come to mind and these are time schedule and financial capacity. But to advance these procedurals, the mastermind would first be required to consult with top managerial staff and get official go-ahead. He would have to bear excellent inter-personal communication skills, so as to convince others that proposed ideas are tenable and can be trusted for generating positive results .

In order to complete the planned duty, he would have to hire a team consisting of skilled professionals in similar fields. Once the administrator's skills in communication would be tested, one would have to rally a team together towards fulfillment of a common duty. He needs to surface as an authoritative figure with absolute work dedication, as such the operations manager would need to have some skills in administrating human resource issues. When the whole team has been set on track, relevant leadership

qualities may come to play in motivating other members towards achieving a common goal. Additional roles are establishment of team spirit, rewarding those who excel and even building mutual trust amongst staff members and respective clients.

While duty is underway, he would be mandated with supervision and stringent assessment of materials which are on use. Real-time supervision and assessment of tools being used is another important dynamic which the professional is required to assume. An expert would further be requested to organize relative documentation that matches with the project at hand. This assists him to stay in touch with all data received and sent for futuristic referencing and solving disputes.

In other occasions, the operation manager would be called to represent the firm in high end seminars, oversea events or even meetings. He needs to be conversant with presentation of financial statement, plus legal mandates that oversee project administration at all times. The career description represented by these experts may require 24/7 work schedule to be assumed. An intelligent operations manager should fully comprehend the value of time keeping, establish long lasting relationships with clients and more importantly maintain brand originality.

To qualify for position of operations manager at Hassani Group of Companies, some things would be required, one has to take formal education in a related field of interest and also have a minimum of 5 years

experience. This is an important job which requires somber effort from the beginning till completion.

Specific roles of an Operation Manager at Hassani Group of Companies, UAE

UAE is one of the most economically viable centers within the Arabian Peninsula; there are many companies which have played a role in making this region an international business hub. Hassani Group of Companies ranks among these lucrative establishments. This part discusses some of the products manufactured by this mogul, plus operational management procedures applied to ensure that products reach end consumers in good shape.

This business cuts across 100 nations throughout the globe with diverse sets of products. The operation manager needs to study the market and determine what is predominantly required within these unique regions. It would help in gear shift production of products that have more sales margin potential, this is one of the techniques used by Hassani to infiltrate and dominate new market territories.

Along with that, the administrator needs to ensure that all shipped supplies reach their countries at correct time schedule and that revenue is paid in full at the port. It could be difficult to fully run these processes tasks without employing few field operators. This is why Hassani has gone out of its way to employ logistical experts in all regions where they run business; they help operation mangers in preparation of financial statements after completions of a fiscal period. Moving on, the protocol administrator would be required to

build capacity amongst fellow workers, this is usually done by providing incentives for those that manage to excel in their specific field of interest. For some occasions, the operation manager may arrange for scholarship schemes for workers who show excellence in duty. This may create a competitive environment where employees try their best to offer excellent service, with the ultimate aim of gaining the scholarship after a long time of rendering quality services to customers .

The professional can be charged with ensuring that every product meets with international standards of quality. It is such level of consistency that plays a huge role in generation of repeat customers. All duties performed by this professional would directly be reported to an authoritative vice president. Furthermore, the operation manager needs to maintain a convenient communication channel with higher bodies for receiving directives. This would go a long way on ensuring that only the best practices are maintained during business.

He needs to discuss various operation procedures with management board, plus suggest advanced technological processes which may be used to keep track of supplies. His key duty is attaining quality standards on products manufactured. This is commonly done through minimization of expenditure and improving delivery channels. The tasks of a Hassani Group operation manager are special, when seen from a standpoint that logistical aspects are global rather than indigenous.

Summary on common functions of Operation Managers in UAE

Many people assume that OMs perform the same thing no matter the place they are at. However, work environment plays a huge role in determining the kind of duties performed by these professionals. UAE is a very competitive place since there are many businesses serving similar products.

Nevertheless, most of these companies employ thorough research techniques to develop a knack over competitors .

Hassani Group operation manager may often use relevant marketing skills to gain control and further expand their customer base. This may include services such as credit card and online procurement of products. This provides convenience to potential buyers who may make orders from wherever country that the company renders services. The expert would be charged with overseeing these protocols, and also ensuring that everything falls in place.

In some centers, this person could be called the general manager, but this is just but a name since roles and responsibilities remain the same. The expert needs to be conversant of various business systems within that firm, and further review all performance schedules underpinned on regular operation processes. He needs to consult with top management teams to imply the most efficient entrepreneurship procedure; as such output would be completed within bare minimum capital quotient, but quality standards would still remain upbeat.

Moving on, the professional would be required to prepare periodicals on inventory or logistical processes of a given trade period. Operation managers need to plan all relative policies to ensure that they match with their customer's necessities.

He would also be required to fully oversee fiscal administration aspects and related systems, the person may be required to chair periodical meetings alongside other executive administrators. This is usually done to plan and further execute projects which seek to advance the expansion agenda of businesses .

The person would also be required to assess income status and expenditure value of the firm, alongside other logistical processes that have major impact on improvement of operations protocol. While chairing business meetings, the OM may be seen as the chief presenter on highlighting goals and objective of the business center .

The OM needs to be present at all times, plus ready to solve various issues that may emerge from time to time, this includes shipment delays, service range quality and client satisfaction amongst other related factors. Risk management could even be laid on these professionals; this factor is related to minimizing chances of products being damage during transportation to the customer's residence.

Conclusion

The career of an operations manager revolves around ensuring that there is proper coordination of business processes. Furthermore, effective logistical

administration acts as another prime responsibility. OM needs to ensure all machinery within the factory, generates products that meet with customers expectation, while also taking into consideration international standards of quality that apply.

He/she has to ensure that the company's budget balances and necessary equipment is attained. Along with that, he would be responsible for overseeing human resource output of quality, IT support is relevant and financial systems verified.

Safety of workers may also rest on his/her shoulders, since they need to ensure that a convenient working environment is fabricated. The OM should further assess performance schedules and employ common criteria in selection of new employees for companies after interviews.

Payment administration system is also an important aspect of their job profile, often determined by the kind of task performed by specific employees. The expert may regularly discuss on issues of managerial efficiency, so as to bring about better working environments for all stakeholders.

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