

Exam 10: information systems flashcards essay



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In a GDSS, the _____ is generally the decision maker. A. programmer B. technician C. group D. client C. group This level of management is involved with tactical planning and implementing the long-term goals within an organization. A. Top management B. Middle management C. Supervisors D. Stockholders B. Middle management Project resources can be scheduled, planned, and controlled using _____. A. project managers B. operational managers C. knowledge work systems D. CAD/CAM systems A. project managers This records assets, liabilities, and the equity owned by the owners of an organization. A. Balance sheet B. Accounts payable C. Income statement D. Payroll A. Balance sheet Who uses management information systems? A. Employee-level workers B. Supervisors C. Middle-level managers D. Top-level managers C. Middle-level managers Accounts payable refers to money the company owes its suppliers for materials and services it has received. A. True B. False A. True This system is a flexible tool for data analysis, since its reports do not have a fixed format. A. Management information system B. Decision support system C. Transaction processing system D. Executive support system B. Decision support system Middle-level managers are responsible for the planning and the implementation of long-term goals. A. True B. False B. False Which system presents information in a highly summarized form? A. Transaction processing system (TPS) B. Management information system (MIS) C. Decision support system (DSS) D. Executive support system (ESS) D. Executive support system (ESS) Office automation systems are designed primarily to support data workers. A. True B. False A. True Pricing, promoting, selling, and distributing the organization's goods and services pertains to which of the following functions? A. Marketing B. Production C. Accounting D. Research A.

MarketingThe _____ keeps records of the number of each kind of part or finished good in the warehouse. A. payroll systemB. inventory control systemC. sales order processing systemD. general ledgerB. inventory control systemRegional managers can compare their regular sales reports with that of the other regional managers by using _____. A. management reportsB. periodic reportsC. exception reportsD. demand reportsB. periodic reportsWhich of the following refers to a system that summarizes detailed data from transaction processing systems in standard reports for middle-level managers? A. Data processing system (DPS)B. Management information system (MIS)C. Decision support system (DSS)D. Executive support system (ESS)B. Management information system (MIS)This decision model helps middle-level managers control the work of the organization, such as financial planning and sales promotion planning. A. Strategic modelB. Corporate modelC. Tactical modelD. Operational modelC. Tactical modelWho is responsible for operational matters and monitoring day-to-day events? A. SupervisorsB. Middle managementC. StockholdersD. Top managementA. Supervisors_____ systems help supervisors by generating databases that act as the foundation for other information systems. A. Decision supportB. Management informationC. Transaction processingD. Executive supportC. Transaction processingCreating finished goods and services using raw materials and personnel pertains to which of the following functions? A. MarketingB. ResearchC. ProductionD. Human resourcesC. ProductionThe _____ activity records the customer requests for products or services. A. payrollB. sales order processingC. inventoryD. accounts receivableB. sales order processingAn example of this type of report would be a sales report that shows that certain items are selling significantly above

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or below forecasts. A. Periodic B. Demand C. Inventory D. Exception

Exception These systems can be organized to retrieve information from databases outside the company, such as business news services. A.

Transaction processing systems (TPS) B. Decision support systems (DSS) C.

Management information systems (MIS) D. Executive support systems

(ESS) D. Executive support systems (ESS) This typically consists of

transactions from the transaction processing system. A. System software B.

External data C. Decision model D. Internal data D. Internal data These systems

are used in managing documents, communicating, and scheduling. A. Office

automation systems B. Transaction processing systems C. Knowledge work

systems D. Executive support systems A. Office automation systems Money

collected from or owed by customers is called _____. A. accounts payable B.

inventory C. accounts receivable D. sales order revenue C. accounts

receivable This level of management is concerned with long-range planning

and uses information that will help them plan the future growth and direction

of the organization. A. Top management B. Middle management C.

Supervisors D. Stockholders A. Top management Which system is a type of

artificial intelligence that uses a database, containing facts and rules, to

provide assistance to users? A. CAD/CAM system B. Expert system C. Decision

support system D. Office automation system B. Expert system What

documentation shows the difference between the income and expenses of

the company for a specific time period? A. Income statement B. Balance

sheet C. Accounts payable D. Purchase order A. Income statement Expert

systems capture the knowledge of human experts and store it in a

knowledge base. A. True B. False A. True Top-level managers need information

both from within the organization and from outside. A. True B. False A. True A

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transaction processing system is also referred to as a _____. A. sales order system
B. data processing system
C. management information system
D. database management system
B. data processing system