What is macro environment?



Macro environment includes major external and uncontrollable factors that influence an organization's decision making, and affect its performance and strategies. These factors include the economic, demographics, legal, political, and social conditions, technological changes, and natural forces. The above stated factors can't be controlled by the organization itself.

To help analyse these factors managers can categorise them using the PESTEL model.

What PESTLE stands for?

P -political

E -economic

S -social

T -technological

L -legal

E -environmental

Political factors

Ø What goods and services does a government want to provide?

Ø To what extent does it believe in subsidising firms?

Ø What are its priorities in terms of business support?

Political decisions can impact on many vital areas for business such as the education of the workforce, the health of the nation and the quality of the infrastructure of the economy such as the road and rail system.

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Economic factors

Ø These include interest rates, taxation changes, economic growth, inflation and exchange rates.

Ø Higher interest rates may deter investment because it costs more to borrow.

Ø A strong currency may make exporting more difficult because it may raise the price in terms of foreign currency.

Ø Inflation may provoke higher wage demands from employees and raise costs.

Ø Higher national income growth may boost demand for a firm's products.

Social factors.

Ø Changes in social trends can impact on the demand for a firm's products and the availability and willingness of individuals to work.

Ø The ageing population also has impact on demand.

Technological factors.

Ø New technologies create new products and new processes.

Ø Technology can reduce costs, improve quality and lead to innovation.

Ø These developments can benefit consumers as well as the organizations providing the products.

Environmental factors.

Ø Environmental factors include the weather and climate change.

Ø Changes in temperature can impact on many industries including farming, tourism and insurance.

Ø With major climate changes occurring due to global warming and with greater environmental awareness this external factor is becoming a significant issue for firms to consider.

Legal factors.

Ø These are related to the legal environment in which firms operate.

Ø The introduction of age discrimination and disability discrimination legislation, an increase in the minimum wage and greater requirements for firms to recycle are examples of relatively recent laws that affect an organization's actions.

Ø Legal changes can affect a firm's costs (e. g. if new systems and procedures have to be developed) and demand (e. g. if the law affects the likelihood of customers buying the good or using the service).

Different categories of law include:

- consumer laws: these are designed to protect customers against unfair practices such as misleading descriptions of the product
- competition laws: these are aimed at protecting small firms against bullying by larger firms and ensuring customers are not exploited by firms with monopoly power
- Employment law: these cover areas such as redundancy, dismissal, working hours and minimum wages. They aim to protect employees against the abuse of power by managers

Health and safety legislation: these laws are aimed at ensuring the
workplace is as safe as is reasonably practical. They cover issues such
as training, reporting accidents and the appropriate provision of safety
equipment.

INDIAN EDUCATION

Education is one of the most powerful instruments for reducing poverty and inequality. Education is equally key to enhance India's Historical Background:

The education system of India is very old. It has started from the ancient times. The Vedas, puranas, ayurveda, yoga represent some forms of education. There are evidences of imparting formal education in ancient India under the Gurukul system. Under the Gurukul system, young boys who were passing through the Brahmacharya stage of life had to stay at the Guru or the teacher's home and complete their education.

Earlier women and people of lower castes didn't have a right to educate themselves. But Jainism, Buddhism and Sufi movements had some liberating effects. The Britishers can be credited for bringing a revolution in the Indian education system because it is the English language and the reformation movements of the 19th century that had the most liberating effect in pre-independent India.

India Education Present Condition:

After independence, making education available to all had become a priority for the government. As discrimination on the basis of caste and gender has been a major impediment in the healthy development of the Indian society, they have been made unlawful by the Indian constitution.

The 86th constitutional amendment has also made elementary education a fundamental right for the children between the age group- 6 to 14.

According to the 2001 census,

Total literacy rate - 65. 38%.

The female literacy rate - 54. 16%.

Only 59. 4% of rural population is literate as against 80. 3% urban population according to the 2001 census.

In order to develop the higher education system, the government had established the University Grants Commission in 1953. The primary role of UGC has been to regulate the standard and spread of higher education in India. The higher education system in India comprises of more than17000 colleges, 20 central universities, 217 State Universities, 106 Deemed to Universities and 13 institutes of Natioanl importance. This number will soon inflate as the setting up of 30 more central universities, 8 new IITs, 7 IIMs and 5 new Indian Institutes of Science are now proposed.

Education System in India:

The present education system in India mainly comprises of primary education, secondary education, senior secondary education and higher education. Elementary education consists of eight years of education. Each of secondary and senior secondary education consists of two years of education. Higher education in India starts after passing the higher secondary education or the 12th standard. Depending on the stream, doing graduation in India can take three to five years. Post graduate courses are

generally of two to three years of duration. After completing post graduation, scope for doing research in various educational institutes also remains open.

```
political
            * Schools
            being
            privatised
            (like the
            NHS)
            * A
            government
            initiative
            creates the
            risk that the
            school may
            fail to
            deliver the
            policy or be
            diverted
            away from
            local
            priorities
            etc.
            * Changes
            to the skills
            required to
            be a
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```
teacher/
           tutor
           * Changes
           to
           curriculum
           with short
           lead times
           Requiremen
           t to be self
           managing
           Requiremen
           t to be self
           financing
Economic * Central or
           local
           government
           funding
           decisions
           may affect
           school/
           establishme
           nt finances
```

* Closure of a local industry may affect fund raising plans etc. * Ability of parents to raise funds for optional activities * The need to run breakfast/ after schools clubs * Ability to invest ' savings/ surpluses' * Cost of providing resources:

o Staff -

```
teaching &
support
o Basics -
books/
paper
0
Technology
solutions
laptops etc
* Interest
rates
* Shortages
of materials
on national/
international
markets
* Over
provision of
school
places in the
area
resulting in
competition
from
```

```
neighbourin
           g schools
           * The risk of
           highly
           valued, key
           staff moving
           on to more '
           up and
           coming'
           schools/
           academies
Social
           * Decline in
           birth rate,
           reflecting
           national
           trends
           * Local
           population
           changes
           (increasing/
           decreasing
           numbers)
           Demographi
```

```
c changes
may affect
likely pupil
rolls or the
nature of
pupils
needse. g.
pupils with
English as a
second
language
etc.
* Closure of
local firms
providing
employment
* Inability to
attract staff
* Social
networking -
blogs,
facebook,
twitter
* Changes
to
```

qualification s expected * Integration with local community * Integration of students with special needs * parental preference an increase in 'parent power' has allowed parents more freedom of choice over their child's

school

highly

* the risk of

valued, key

staff moving
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on to more

up-andcoming establishme nts Information is accessible to staff anywhere in the world via the Internet * Staff were not given enough training or access to effectively change their habits and how they expected information to be made

available

```
Technologi * Changes

cal to
standards/
equipment
required

* Risk of
```

the wrong

selecting

technology

at times of

change (i. e.

windows -v-

open

source)

* New

computer

viruses may

affect

school/

college

operations,

* Disturbing/

illegal

```
images on
           the internet
           may affect
           ICT security
           measures
           etc.
           * Move from
           paper based
           books to e-
           book
           readers
           * Computer
           hardware
           being out of
           date
           * Computer
           software
           being out of
           date
           * Time to
           manage IT
           systems
Legislative * new
```

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legislation

```
may create
risks of non-
compliance
with the law,
create new
administrati
ve burdens
etc
* Changes
to child
protection
legislation
* Raise the
age of
school
leaving age
* Raise/
lower the
age of
starting
school.
Nursery/
kindergarten
* Change to
school
```

```
opening
           hours
           * Changes
           to funding of
           charity
           based
           organisation
           S
           * Health &
           safety
           legislation
Environme * A new
ntal
           highway
           layout near
           the school
           may create
           new dangers
           for pupils
           etc
           * Waste
           disposal
           * Reduction
           of green
```

space

available for

activities

* Changes

to local bus

routes

* Using a

significant

amounts of

paper and

photocopier

toner to

produce

printed

information.