

Class food business (fine dine and fast



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Class Log
Class log January 8: Today in class Professor Dixon introduce an operation process idea. The way operation process works is when a business has an input that we can do transformation on it to adds values on it, for an example in the Southwest airlines video, an equipment in good condition could add value to daily routine and boost the company profits.

This value transformation is very interesting where I could look at businesses and its process in different way. Class log January 10: Today we discuss on what is operation management, and Professor Dixon introduce the 6 P`s for operational system design configuration that consist of:

- Plant.
 - Parts.
 - People.
 - Partners.
 - Process.
 - Policies.
- And we did discuss what are they in business. We also do values comparison to two different class of food business (fine dine and fast food chain). At the end of class, we discuss about how variety, flexibility and cost could affect the volume of the production. The graph is very useful to look at and to know which business in which category. Project 1
Project 1, Level D
Effective supply chains: The effectiveness of the supply chain is more externally focused on results. It is measure by how well an organization meeting the demands of the various groups and organizations that are concerned with its activities.

These groups might include customers, partners, suppliers and vendors.

Efficient supply chains: Supply chain efficiency is related to whether a company's processes are harnessing resources in the best way possible, whether those resources are financial, human, technological or physical.

References Handshake Blog. (2018). Supply Chain Efficiency vs. Effectiveness. online Available at: <https://www.handshake.com/blog/supply-chain-efficiency-vs-effectiveness/> Accessed 10 Jan.

2018. What is Operations Management and why is it important to a business education? Well every business must be doing some kind of operation and I would say that the heart of the business is the operation of the business.

Therefore, having a good operation management practice in a business could make a business successful. When comes to how important it is to business education, I would say it is very important to study how to do operation in businesses in a proper way, so that we know how to handle our businesses operation using its principles and stuff. Project 1, Level C5

professionals societies that deal with operations management APICS – The Association for Operations Management. Council of Supply Chain Management Professionals (CSCMP). Production and Operations Management Society.

Supply Chain Council. Institute for Supply Management (ISM). APICS – The Association for Operations Management. APICS Vision Statement. · the world's leading community for end-to-end supply chain excellence. APICS Mission. · Fostering the advancement of end-to-end supply chain management through a body of knowledge, innovative research, systems, and methods to create value for customers, members, and organizations.

This organization is a non-profit organization that advances supply chains through research, benchmarking and publications. There are several

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education and training provided by the organization, some of the training and education that listed in their website are Managing for Supply Chain Excellence Workshop, Principles of Operations Management, Supply Chain Risk Management etc. References Apics. org.

(2018). APICS is the association for supply chain management | APICS. online Available at: <http://www.apics.org/apics> Accessed 13 Jan. 2018.

TV show that depicts some aspect of operations management. Kitchen Nightmares In this reality show, Chef Gordon Ramsay is invited by struggling restaurant owners to repair their failing businesses. This show teaches us that it's good to identify problem areas and embrace change. No student or company is perfect, and there is always room for improvement. It's imperative to continue learning and continue working on relationships. Sometimes it helps to get a fresh outlook from an outsider for a new perspective on how to do business. There are many kinds of strategies and planning displayed in this reality show to make a certain improvement to businesses References En.

wikipedia. org. (2018). Kitchen Nightmares. online Available at: [https://en.](https://en.wikipedia.org/wiki/Kitchen_Nightmares)

[wikipedia. org/wiki/Kitchen_Nightmares](https://en.wikipedia.org/wiki/Kitchen_Nightmares) Accessed 13 Jan. 2018. 2 job postings for jobs in operations management. Operations Manager – Amazon. com Qualification · You have a completed bachelor's degree from an accredited university or 2+ years Amazon experience.

· You are authorized to work in the US without sponsorship. · You take ownership in your work and team and are available to work overtime

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during Amazon's peak holiday season and as needed year-round. You are obsessed with customer experience and understand the importance of a 24/7 operations.

You are flexible to work on any type of assigned shift (nights, weekends, etc.). You pride yourself on leading other leaders; you have direct experience managing front-line supervisors and have been responsible for supporting their performance and their associates. You have an eye for efficiency and bring experience identifying and implementing large-scale process improvement initiatives using data-driven techniques (performance metrics or Lean techniques). You have 5 or more years of management experience in a manufacturing, production, or distribution environment. You also have experience motivating and leading a contingent workforce.

You are a leader and exhibit that in your everyday work. You not only have experience in managing 5 or more front-line supervisors, you also lead large-scale process improvements through Lean process, Kaizen, and Six Sigma. You have the ability to thrive in an ambiguous environment, and when given a deadline you know how to motivate yourself, your managers, and associates and meet it. You don't hesitate in public speaking or writing a paper. You have strong verbal and written communication skills. You enjoy working with numbers and using data to provide thought-provoking and workable solutions. Data is what you look to when given a problem to solve.

You volunteer to lead projects and help your team achieve goals. You have a track record of taking ownership and driving results. You like adventures and taking risks. You are willing to relocate to any of our sites in the country with

the assistance provided. You see value in long term thinking and large scale impact to a company.

You have interest in developing a long-term career through assignments in multiple operational buildings across the nation. Operations Manager – AvantGuard Monitoring Centers Qualification Bachelor's degree in business. 3-5 years experience managing supply chain, inventory, purchasing, or other related field. Proficient in Microsoft Excel.

Leadership and organizational skills. Ability to effectively communicate with all levels of the organization. Technical writing experience preferred. Strong collaboration and communication skills. Exceptionally organized with task and time management.

Experience in account managing is a plus. What makes these two-company job posting is that a same position is offered, but two different types of organization setting. We can see how multinational company requirement different from some average company.

Amazon.com are more precise on their description, and the qualification requirement are very demanding, different with the AvantGuard Monitoring Centers qualification requirements. Despite the huge difference, both job description has same qualification characteristic. We can see that both job is requiring applicant experience in management skill, inventory and has a very strong leadership role. Reference amazon.jobs.

(2018). Amazon's global career site. online Available at: <https://us-amazon.jobs>.

com/jobs/600195/operations-manager—salt-lake-city-area/job? iis= Indeed&iisn= Indeed%2B%2528Free%2BPosting%2529&utm_source= indeed. com&utm_campaign= cv%2Borganic&utm_medium= job_aggregator&utm_content= job_posting&ss= paid&mobile= false&width= 670&height= 1200&bga= true&edsRedirect= false&jan1offset=- 420&jun1offset=-360 Accessed 14 Jan. 2018. Indeed. com.(2018).

Operations Manager job - AvantGuardMonitoring Centers - Ogden, UT. online Available at: <https://www.indeed.com/viewjob?jk=3f5a74d729f0cd65=Operations+Manager=Utah=1c48mdmpv1fgs139=web=868520511622426=>

f2IIOX_xNZCEiBcfhyFiL5c6KMROVb7Wi9NIH2gOisMmysTEDa6Jj4vofjgLK09A_xaaTZDW6K2F3sW4iOYWfZYLiuJ0SvpqPgktjDE-

HjRvpfSMbD0eUEZOCOa4_470eUAs4R5S1QBBc47XPNeLXg=

1c48meorcbqkia7m= 4a1b367933fd867b19b072952f68dceb Accessed 14

Jan. 2018. Project 1, Level BTED or TED-X talk related to an

operationsmanagement topic. What Happens Inside Those

MassiveWarehouses? In this TED-X Boston video, MickMountz a founder of

Kiva Systems, talk about a new solution for managing the inventoryinside a warehouse. The idea of this solution is using thousand of mobilerobots to do required task around a warehouse instead of using human worker.

Mickhas worked for a company that was supposed to deliver groceries online calledWebvan. But, this business proved to be ineffective, soon Webvan

went out ofbusiness and Mick started to think about what the problem was

and how it couldbe solved. He was looking for technologies that could be the ultimate amongsupply chain solutions. Mick started to imagine having a

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large distribution center in China, where labor is extremely cheap. He imagined zero costs for every worker, which led him to the possibility to hire ten thousand workers. Each of them will go to the distribution warehouse at 8 in the morning and pick one single product, then hold it until it is ordered.

There is no way of hiring people with zero costs, so robots and certain logistics and warehousing technology can be used instead. With these robots, things like walking, searching, wasting and waiting can be eliminated. It proved to be so revolutionary that 6 months after this talk, Amazon bought the company for use in its fulfillment centers as we can see today.

References Mountz, M. (2018). What happens inside those massive warehouses?. online Ted.

com. Available at: <https://www.ted.com>.

[com/talks/mick_mountz_the_hidden_world_of_box_packing/up-next?](https://www.ted.com/talks/mick_mountz_the_hidden_world_of_box_packing/up-next?language=en)

language=en Accessed 16 Jan. 2018.

In this TED-X Manhattan video, Paul Lightfoot is the Chief Executive Officer of BrightFarms, which designs, finances, builds and operates greenhouse farms at grocery retailers, eliminating time, distance and costs from their produce supply chain. With the elimination of shipping, and the drastic reduction of fuel consumption, carbon emissions and water use, BrightFarms enables grocery retailers to change their produce supply chain in a way that improves the planet and their profits. For nearly ten years, Paul was the CEO of an enterprise software company that improved the supply chains of major retailer and their suppliers. Previously, Paul was the founder and CEO of Foodline, a venture-backed software company that provided customer and

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reservations information technology to restaurants. Paul was recognized by Chain Store Age magazine as a “ Rising Star inRetail” in their annual 40 Under 40 awards.

ReferencesYouTube.(2018). BrightFarms — a produce supplychain revolution: Paul Lightfoot at TEDxManhattan.

online Available at: <https://www.youtube.com/watch?v=3ZDLo8yNxgY>
Accessed 16 Jan. 2018.