## Government and society

**Government** 



Corporate SocialResponsibilityis essentially about doing good and doing well.

It generally refers to the process of integrating social values and mission within business decision making, to achieve positive and sustainable outcomes towards business, environmentand the community at large. Concept of CSR includes specific issues

Product safety

Honesty in advertising

Affirmative action

**Employees rights** 

Affirmative action

**Environmental sustainability** 

Ethical behavior

Difference btw illegal and unethical behavior

Eg: Buffet: wastedfood.

Glob csr

Corporate Citizenship Concepts

 $\textbf{Corporate} \quad \textbf{Social} \quad \textbf{Responsibility} \quad \textbf{@ Obligation} \quad \textbf{@ accountabilityCorporate}$ 

Social Responsiveness Action activity

Corporate Social Performance outcomes results

Business criticism/ social Responsibility cycle

4-part definition of CSR

Sustainable stakeholder model

The Social Responsibility of business encompasses the economic, legal,

ethical and discretionary (philanthropic) expectations that society has of organizations at a given point of time. Economic Responsibilities

Business employs many management concepts that are directed toward financial performance of the organization Economic sustainability

REQUIRED of biz by society

Profitable

Max sales, min costs

Strategic decisions

Legal responsibilities

Reflect spciety's view of "codified ethics" in the sensethat they embody basic notions of fair practices as established by our law makers Biz's responsibility toward society to comply with these laws Do not embrace the full range of behaviours expected of biz by society Law is unable to address all issues that biz may face

Law often lags behind more recent interpretations of what is considered appropriate behavior Laws are made by lawmakers and may reflect the personal interest and political motivations of legislators rather than appropriate ethical justifications. Laws are essential but not adequate

REQUIRED of biz by society

Obey all laws, adhere to all regulations

Ethical Responsibilities

Embrace activities and practices that are epected or prohibited by society even though they are not codified into aw Embody the full scope of norms, standards values and expectations that reflect what consumers, employes, shareholders, and the community regard as fair, just, and consistent withrespectfor or protection of stakeholders' moral rights. Ethics/values are the driving forces behind the initial creation of laws and regulations. EXPECTED of a biz

Avoid questionable practices.

Do what os fair right and just

Discretionary expectations ( Philantrophic)

Reflect current expectaions of biz by the public.

Amount and nature of these activities are voluntary or discretionary, guided only bu biz's desire to engage in social activities that are not mandated, not req by law, and not generally expected by biz in an ethical sense DESIRED/EXPECTED of biz by society

Good corporate citizen

Contribute back by providing programs supporting community: education, healthor human services etc... Provide for community betterment Engage in volunteerism

Pyramid of CSR

Sustainable stakeholder model

Equation

Economic Responsibility + Legal Responsibilities + Ethical Responsibilities + Philantrophic Responsibilities = Total Corporate Responsibility

Arguments against CSR

FOR

**AGAINST** 

Enlightened

Self-interest

If business is to have a healthy climate in which to operate in the future, it must take actions now to ensure long term viability Long term viability is the pri driver in the current concern for sustainability. Warding off government Regulations

Ability to ward off future govt regulations and intervention May ensure greater freedom in decision making

Resources available

Biz has a reservoir of management talent functional expertise, and capital.

Proacting versus Reacting

Proacting is more practical and less costly than simply reacting to problems that have alr occurred. Eg: environmentalpollution: Biz cld prevent environmental deteoriration by adopting cleaner alternatives

Public support

Classical Economics

Social issues are not concerns of biz pp

Should be resolved by the unfettered workings of the free market Business not equipped

Managers are oriented towardsfinanceand operations and do not have necessary expertise (social kills) to make social decisions. Less true today

Dilutes business purpose

Too much power already

Global competitiveness

Placing biz in a vulnerable position in terms of global competition. Biz has to

internalize costs that it formerly passed on to the society: environmenta cisr, discrimination.