# Strategies of csr in business



EXECUTIVE SUMMARY: - This is a business report submission of my

Understanding of approaches to Business Management, strategic planning
and Corporate Social Responsibility challenges in Micro, SMEs and Corporate
Businesses or organisations.

### INTRODUCTION

I would like to look into the definitions or meaning of sustainability in business, strategic planning and CSR, before I commence fully on this report.

<u>Strategic planning</u>:-It's the concise and clear plan that is put in place for a business to achieve and meet its objectives and goals if the organisation wants to survive, succeed and thrive.

<u>Sustainability: – according to (Cavusgil, 2017) Meeting humanity's needs</u> without harming the future generations.

Corporate Social Responsibility: – definition hasn't been widely accepted according to (Godfrey and Hatch, 2007), but its definition simply is corporate social responsibility and this is not just limited to multinational companies but to micro, small medium sized enterprises as well, in that it has a responsibility to its stakeholders and shareholders in dealing with their needs in ensuring that trading is ethical and that employees have rights within the organisation, aiding the the community as well is impacted positively and that the environment is not negatively affected with their business dealings and no illegal dealings in their transactions but home and abroad.

DIFFERENT APPROACHES OF MICRO, SMEs AND CORPORATE BUSINESS TO

BUSINESS MANAGEMENT, PLANNING AND CORPORATE SOCIAL

RESPONSIBILITY

According to (Eweje, 2014) findings is that Multinational enterprise that are in operation in developing countries do contribute to job creation growth and development and poverty alleviation there, but when compared to developed countries they do not pay much attention to CSR and sustainability.

In SMEs operations since they do not usually have enough capital and have fewer employees compared to corporate business enterprise, this makes them more adaptable in their business dealings and transactions either locally or internationally.

Business plan so that they can achieve their goals e. g. in using the swot analysis by analysing situation internally which is the strength and weakness of the organisation and external analysis looking at the strength and weaknesses.

It's through corporate governance that multinational companies ensure that corporate social responsibility, sustainability and strategic management are been undertaken.

For Micro, SMEs and corporate Businesses, their approach to Corporate social responsibility is quite similar in that they ensure that the human rights of their employees are a priority, ensuring that employees do have a right to join any union, health and safety is been observed at workplace, also that

there is no child labourer working for the organisation and that they do not contribute to global warming e. g. recycling, no illegal dealings either nationally or internationally, and that they support poverty alleviation in developing countries.

## DIFFERENT TYPES OF STRATEGIES THAT BUSINESSES USE TO OPERATE IN AN ETHICAL AND SUSTAINABLE WAY

When companies observe Corporate Social Responsibility and basically incorporate it into the daily culture of the organisation they are behaving in an ethical manner.

When an organisation, firm or enterprise observe some of this practices such as ensuring that there is no water wastage by recycling it, clean water, minimises air pollution, reducing an organisation's carbon footprint ensure health and safety at workplace, they are operating in a sustainable way that will lead them having a competitive advantage over other companies.

Also they are operating strategically and in a sustainable way when a company looks for ways to ensure that it makes an impact in the community by creating jobs locally, probably in a community that it is obvious that it is disadvantaged.

If it does not use children as staff i. e. child labour or does not do anything that might negatively impact the health and wellbeing of its worker, wages and salaries should be fair, recruitment as well should not be discriminating a safe working environment, creating opportunities for career development or improving skills of employees, which will lead to employees been retained

rather than looking for other job opportunities that will improve their prospects in the future, also providing benefits for those that will eventually retire, which will make employees have something to look forward to.

Ensuring also that pollution is not an issue and that waste are been reduced in their manufacturing processes.

## HOW COCA COLA, ADNAMS AND SMES IMPLEMENT CORPORATE SOCIAL RESPONSIBILITY

Coca cola implementing corporate social responsibility in India, according to (Vikalpa 2014, p. 100) in summary, Coca-Cola in India initiated some steps in implementing sustainability when there was scarcity of water in the region of Rajasthan, they provided irrigation that led to the supply of water to farmers by doing this they were able to provide water to the local communities, this action enabled them to gain the confidence of the villagers and the initially sceptical eventually developed trust in them and also ended up cooperating with them.

Coca cola invited the villagers and their leaders to come to the factory and see their water management processes, they used resources, labourer, contractors from the community and they ensured they were quite open in the use of the funds

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