

Aviation safety management



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Sky High Airlines Analysis There is no doubt that the main desire of a passenger while levitating is to get there in time and in safety. Therefore it is obvious the safety of flights should be a foreground issue in a company policy. Unfortunately Sky High Airlines has met some serious difficulties in this issue.

As the prime course it should be mentioned an ineffective work of Safety Department. It is so fell out that there was no interaction between the leadership of the Safety Department and the company's line managers. All the attempts of managers scrutinize the safety management and make hazard reports has been taken with animosity. That effected a progressive deprivation of confidence to safety policy of the company. Numerous hazard reports has tine and again just dallied off and that fact put managers off countenance and caused the failure of safety program. As a result the company has met two serious problems: in one case the foreign object has got in turbine engine and in the other one there has been possible in-flight collision due to altitude deviations and here related litigation.

Under such circumstances the question of vital importance is working out company's new safety policy, setting a close coordination with line managers, arising safety standards and ensuring their implementation.

President Agenda

1. Work out a new strategy of company's safety policy.
 - a. The new safety policy should ensure protecting the safety both employees and passengers, to guarantee the fulfilling of all legal obligations and standards regarding safety. Moreover the main issue of the strategy should become a constant improvement of company's safety standards.
2. Propose to organize a temporary Committee including the President, the

Director of Safety, the Chief of Flight Safety, the Chief of Ground Safety and Chiefs of Finance and Public Relations Department.

a. In order to arise the company's safety standards and hence to make the business much more profitable it is necessary to work out a new strategy in company's policy. On the meeting of the Committee the chiefs of above-mentioned departments should propose their own substantive motions related to finding some new ways of cooperation and implementing improvements.

3. Request a permission to bring into action 10 minutes weekly Training for line managers.

a. As " air safety is a broad term encompassing the theory, investigation and categorization of flight, and the prevention of such failures through appropriate regulation, as well as through education and training" 1 it is obvious that regular training is a very important element of safety policy. Therefore the company should ensure that all personnel have at least the minimum requirements for safety.

Three Items to answer

1. Work with human resources:

a. Cooperate with Human Resources department in order to make some replacements and identify the most qualified managers. It is not a secret that properly selected human resources is a great part of success for any company.

b. Meet with all line managers and represent the renewed Safety Department. Give a clear explanation of company's new safety policy and hazard reports program.

2. Consider seriatim the litigation problem:

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- a. Hold an inside inquiry regarding altitude deviations in order to be ready to face the FAA investigation. Speak with all the line managers involved and try to find out all the details and study properly the received information.
- b. Give instructions to Public Relations department to collect and work through all the information regarding the accident and to get ready to highlight the facts in mass media with the least harm to the company cause one of the most important components of attracting passengers is the image the company impresses.
- c. Use the experience of other companies and prevent possible serious sanctions with the help of implementing Safety Compliance Plan. In April 2002, Carnival Corporation pleaded guilty for environmental violations, and according to subsequent agreement with the Justice Department of the United States of America, Carnival Corporation have been placed under a 5 years probation period, and asked to enhance the Environmental Compliance Plan, which requires to implement many instructions that will make the on board environmental practices impeccable².

3. Implement 10 minutes weekly safety training:

- a. All line managers should know who is Safety Director in the company at the moment, how can they contact Safety Director.
- b. To report safety concerns there should be set Safety Hotline Number. The function of Safety Hotline Number should be clearly explained for the line managers.

Top Three Priorities

1. Work out a new strategy of company's safety policy ensuring protection the safety both employees and passengers.
 - a. Only in case employees will feel themselves safety and protected they will

trust the company's safety policy and give an impulse to a constant improvement of company's safety standards.

2. Collect a productive and friendly team of qualified employees ready to work in open cooperation.

a. All the employees have to know the company's safety policy, to follow its statements. It should be a policy of Sky High Airline to develop, promote and maintain good employee relations and to motivate all personal to achieve a sense of personal and professional satisfaction working in one friendly team.

3. Shape a new image of Sky High Airlines.

a. As one of the most important components of attracting passengers is the image the company impresses it is very important to shape an appropriate company's image. Using the Public Relations Department possibilities it should be organized meetings with mass media where the Safety Department will represent the new safety policy of Sky High Airline and prove that new safety standards will ensure passenger's security. That will result in growth of number of Sky High Airlines clients and accordingly in increasing the profits.