

# One problems concerned the whole system of human

[Business](#), [Management](#)



One of the reform issues initiated by government stakeholders increasing prosperity for the community to realize civil society is good governance.

Capacity building is basically a strategy parameter for the realization of good governance.

However, efforts to develop human resource capacity (HR) of the apparatus have not run optimally. Surabaya City Government actually has run human resources development program through the Staffing Agency and Training of Surabaya City as the implementation of capacity building for its apparatus to realize good governance experience problems related to the quality and capacity of human resources of Surabaya City Government apparatus is still experienced. In addition, the achievement rate of the Surabaya City Government of 95% still has not met the target set that is 100%. This is of course an indication of a decrease in performance, especially services to the community that has been done by the Surabaya City Government apparatus. Based on this matter, then some of the problems that become the subject of this research is about the implementation of capacity building of apparatus resources in Surabaya City Government environment and about the relationship between capacity building of apparatus resources with the realization of good governance in Surabaya City Government. This research uses descriptive qualitative method with data source used is primary and secondary data obtained by interviewing with informant related to official source related to title and research problem.

The results showed that the reality of capacity building in resource development apparatus that has been done by the Government of the city of

Surabaya is currently still has some problems concerned the whole system of human resource management, ranging from planning, procurement, until retirement. In addition, there is also a link between capacity building resources apparatus with good governance the Government city of Surabaya, because less passage of capacity development program's resources apparatus has been drawn up on the impact manage Government Surabaya City that less than optimally