

Memo

Linguistics, English



MEMO Automation of Services at the County Offices Using the Mobile Application Systems Introduction

The county department has in the recent past made a great loss as an attribute to the weak mechanisms of service delivery. The most major contributing factor to such an aspect is the use of outdated systems in running the different departments of the county government. Automation of services using the mobile application systems would work significantly towards addressing the numerous challenges currently faced by the county government such as increased corruption among the members, availability of ghost workers in the payroll lists among other challenges. By using the mobile application automated services, the county government will be in a position to curb many of their challenges such as corruption as all payments will be done on a particular banking pool, leaving no chance of the money into person individual pockets as has been the previous occurrence.

Areas of Study

Despite the fact that this particular study is still in its preliminary stages, I have it in plan to organize the proposal by describing various sub-topics of research, which addresses various aspects pertaining to the automation of services at the county offices by the use of mobile application systems.

- The first aspect of the proposal would be the identification of the common problems at the county government offices, which include corruption, availability of ghost workers in payroll lists, and slow processing of services.
- The major challenges attributed to the problems stated above include reduced revenue collection as more money ends in the pockets of few individuals, funds needed to run the government services. Additionally, poor

management and use of outdated systems equally contribute towards loss of cash from double payments made in particular workers' accounts together with the payment of wages to non-existent workers.

- Finally, the mobile application system would work to provide solutions to the challenges mentioned above in such a way that payments would be done to a single pool ensuring that no cash lands in the handle of individual county government workers. In addition to such, automation of services would eliminate the instances of ghost workers emergence.

Research Methods

For the successful application of the proposal, I have structured a number of methods that will be necessary for working the plan. The process involves developing a particular mobile application to be used by the clients in connecting with the government. Currently, the application is ready for use. What remains for the use of project is the development of the necessary software on which the mobile application will be run. I will be researching a number of sources, especially online for regions that have applied similar systems and succeeded in the application. The primary sources will be internet, libraries, offices, software development companies and forensic laboratories.

Timetable

Below is the necessary procedural task list necessary for guiding through the research project to its final completion.

SERVICE AUTOMATION USING MOBILE APPLICATION SYSTEMS

Task No.

TASK

DATE

1.

Research on application documents and standards

28/3

2.

Research on the safety aspects of the application

30/3

3.

Interview industry players

1/4

4.

Provision of progress Report

3/4

5.

Adjustment of project format

6/4

6.

Project completion and final submission

10/4

Qualifications

In order to successfully undertake this particular proposal to its completion, I have excellent programming skills, which equip me with the necessary knowledge in understanding how best a system would work in benefitting an institution. Additionally, I have previously installed an almost similar system in my former school and believe I could apply similar skills in automating the

county government services.

Request for Approval

Considering the task before me, I sincerely ask for your approval for undertaking this particular research proposal through your guidance in the various areas that would still require amendments. This is also a chance for you to get involved through the provision of consultation services, considering the fact that you understand the applicability of the proposal. You can always contact me through my email address.