

Week 7 into to mang system

[Technology](#), [Information Technology](#)



Week 7 Introduction to Management System Week 7 introduction to Management System Introduction The paper analyzes a case study of collaboration systems at Isuzu Australia Limited (IAL). The issues to be addressed in the paper comprise of reasons why IAL opted to use collaboration systems. The platforms IAL chose as an online portal and content management system. The paper further discusses the significant attributes of a wiki. Lastly, it assesses challenges that IAL could face when implementing groupware, and possible solution for the challenge.

Collaboration Systems at Isuzu Australia Limited

Isuzu Australia Limited (IAL) was accountable for advertising and supplied Isuzu trucks in Australia. However, the corporation noticed that all of their data and statistics were distributed to the truck dealerships in obsolete techniques. This was due to the use of physical form of delivery spending an excessive quantity of time and financial resources (Bidgoli, 2014). The corporation spotted the opportunity to enhance information delivery, eliminate errors, and significantly minimize the quantity of resources exploited. In order to alleviate the disagreement of the needless tapping of assets to continue the physical manner of distributing information, IAL acquired IBM Workplace Web content Management and IBM WebSphere Portal. These applications offer enterprise web portals that assist corporations distribute a highly-unique, social understanding for their consumers through single-point contact gates (IBM, 2014).

According to Clinebell, Thomas, & Sedbrook (2012), IAL had sought knowledge management through the use of wiki systems, guaranteeing simplistic and faster collaboration and knowledge-sharing. Wikis, a web-

oriented 2.0 technology, offered a collaborative impression in which data can be uploaded and edited as necessary for knowledge-sharing between employees within the corporation, and outwardly between trades and their stakeholders. They are vast collaborative systems that making project implementation easier with simply mapped networks of specialists on business-associated subjects and via knowledge-sharing of most excellent business activities. IAL has executed the wiki for the solution of working together with business associates in decision making and distribution knowledge with stakeholders. In addition, the wikis assist in communication with other workers on schemes of supply and marketing of the IAL product (Clark and Stewart, 2010).

The first challenge that IAL could face when implementing groupware is the operational feasibility. With innovative implementations, there is a necessity to train users of the innovative groupware systems on ways to maneuver and efficiently utilize the applications. The challenge mitigated through having a group of trained IT experts to tutor a select few staffs on ways in which to utilize the system effectively. The economic possibility of having this application in place is as well considered. In order to mitigate this problem, top-tier manager must understand the significance of having a technique in place will make them to assist with a sustaining budget.

Conclusion

In conclusion, the study reveals that IAL has taken the right steps in mitigating the obstacle of obsolete collaboration and information sharing. The corporation has executed modernize portal content management applications to collaborate and share information internally and outwardly to

make quicker and more cost efficient dealings of ideas for marketing and distribution. The possible matters of operational and economical feasibility managed with the provision of an acknowledge players of users and IT experts that know the importance and worth of using groupware systems for better information communications.

References

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