

# Guarantee claim form hammonds comb essay



**ASSIGN  
BUSTER**

Failure to send photographs will mean your claim will not be altered. Our guarantee for bedroom and home office furniture goods. For bedroom and home office furniture goods a 10-year guarantee period for ranges ordered from 1 March 2009 with the exception of our Space range. For all bedroom and home office goods ordered before 1 March 2009 our guarantee is 5 years.

For our Space range and for all bedroom goods ordered before 1 March 2009 our guarantee is for a 5-year period. Our guarantee covers defects in manufacturing or installation of the goods for 5 or 10 years (as set out above) after completion of the work. The full wording of our guarantee is as follows: We guarantee goods that we have supplied against defects in manufacturing or installation for 5 or 10 years after the completion of the work.

This guarantee will only apply if: i. You have properly cared for and used the goods and followed any instructions provided by us, particularly in the case of gloss and high sheen furniture; ii. You write to us as soon as is reasonably practicable after discovering a problem that you wish to claim for under the guarantee; iii. You do not move the goods without our prior written consent; iv. You do not owe us any money under the contract.

If we cannot clearly determine the cause of the problem, we may need to visit you to make an assessment. We will charge a call-out fee of £50 for this visit which will be refunded within 28 days of the visit if the problem is covered under the guarantee. VI . 03. 13 This guarantee excludes electrical and light fittings, bulbs and glass.

We shall, at our discretion and taking account of fair wear and tear, repair, replace or re-install the goods. Should your claim be the result of fair wear and tear or damage, or if the installation is outside the 5 or 10 year guarantee period, then we shall charge our current prices for repair and/or cost of any materials used as well as the EYE. O call-out charge stated above.