# Case study of skoda

**Education** 



# I. Introduction

The name "Skoda" in the Czech language means "A Shame". It is the first car ever produced in the Eastern Europe. It is a small business that eventually became Skoda Automobile Company. It was formed in 1895 when Vaclac Laurin, a mechanic and Vaclac clement a bookseller, joined together to manufacture their first ever produced bicycle which is slavia in the town of Mlada Boleslav Czechoslovakia. Four years after, the company began to use motorcycle parts in producing motorcycle vehicles. The company used in diversification strategies specifically the related diversification which means adding new but related products or services. Skoda auto first produced bicycles and then motor vehicles until they produce cars which has been made them won numerous awards for producing quality automobile products and made them , as the largest num of employer in the Czech Republic and open opportunities for employers. When bicycles are replaced by automobiles in many countries, cars were out of reach of the Chinese.

As income . increases and tap tariffs on imported cars began to fall of Beijing's accession to the world trade organization models began to flood the market and domestic producers were formed to cut their prices. The government was encouraging the merge of many of these firms to achieve economies of scale. Industry projections suggested that the strongest potential growth in automobile sales would be in the countries of Asia, South America, Eastern Europe, and Africa rather than the countries or economies of Western Europe, North America and Japan. Mergers of Automobile companies are being considered in China, and in February of 2007, Daimler Chrysler AG knowledge that it might have to find a partner due to the depth the crisis.

The list of potential partners includer Renault SA and Nissan Motor Company. Nissan is interested in a North American Partner, Ford Motor Company could rely on other companies for some manufacturing or others tasks, Toyota suggested in 2006 that it is interested in further conservation with ford in 2006, General motors considered an alliance with Renault and Nissan before deciding to remain as they are. Unfortunately many of the cross- border mergers and joint ventures in the industry in the past had difficult time surviving. For the acquisition, the Automobile Companies must have easily created their own new models. In making plant decisions, Companies consider the following factors: Labor costs, Energy costs, access to work force that has a right skills, access to the necessary infrastructure( roads, railroads, favorable political climate), and closeness to important global markets. Skoda plantation in the Czech Republic was a good selection for Volkswagen for those reasons. Volkswagen is the Europe's largest car maker, In 2007 Volkswagen however has high productions with inflated sticker prices, a deteriorating quality. Read also IFE matrix of Coca-Cola

# **SKODA AUTO HISTORY**

A small business that eventually became Skoda Auto was formed 1895 when Vaclac Laurin, a mechanic and Vaclac Klement, a bookseller, joined together to manufacture the Slavia bicycle in the town of Mlada Boleslav Czechslovakia. In 1901, the company began using its motorcycle parts in the production of motor vehicles with four wheels and a two cylinder engine. In 1939, when the Nazis marched into Czechslovakia, Hitler grabbed Skoda Auto and made it an armaments factory that was a part of the Herman-Goering. As soon as World War II was over, the company nationalized by the Soviets who had taken over the country and the renamed it AZNP Skoda. Under the Soviets, Skoda gained a monopoly status as the only Czech passenger car manufacturer and this is when the jokes really began as the quality of the automobile began to slide.

After 1960, Skoda began producing cars for the mass market that had a little style and after looked like a metal box. On April 16, 1991, Skoda became the fourth brand of the Volkswagen Group after VW, Audi and Seat ( the Spanish subsidiary). Volkswagen bought a 70% interest in the company, and Czech government retained 30% interest. In 2000, Volkswagen bought out the remaining 30% interest from the Czech government.

Skoda progressed so well improving the efficiency and attractiveness of its cars that in 2006, Skoda brand vehicles received the following honors: 1st place " Car of the Year" in Estonia, Finland and Bulgaria; 1st place " Auto Trophy" in the Minivan category for Skoda Roomster; 1st place " FamilyCar of the Year" for Skoda Roomster in Sweden and Belgium; and " Red Dot" design award for Skoda Octavia Combi.

# I. Vision

To have the biggest market share in Europe by looking for extraordinary solutions those satisfy extraordinarily demanding customers.

# Mission

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Is to provide quality sales, service and transportation needs for our customers. This is and will be accomplished through a dedicated team of employees whose number one goal is customer satisfaction along with a management team whoseresponsibility to ensure employee satisfaction, and customer enthusiasm. Three basic values of Skoda brand are:

Intelligence - We continuously seek innovative technical solutions and new ways in which to care for and approach the customers that are most important for us. Our conduct toward the customers is above board, and werespecttheir desire and needs.

Attractiveness - We develop automobiles that are aesthetically and technically of high standard and always continuous an attractive offer for our customers not only in terms of design or technical parameters but also the wide range offered services

Dedication - We are following the steps of founders our company Messrs. Laurinand Klement. We are enthusiastically working on the further development of our vehicles; we identify ourselves with our products.

#### **II. Internal Assessment**

CPM- COMPETITIVE PROFILE MATRIX

Critical

Success

Factors

Weigh

ted

Rating

Weigh	
ted	
Rating	
Weigh	
ted	
Rating	
Weigh	
ted	
Rating	
weighted	
Price	
0.	12
4	
	48
2	
	24
3	
	36
2	
	24
Functional	position
0.	15
3	
	45
4	
	60

3	
	45
4	
	60
Advertising	
0.	09
2	
	18
3	
	27
2	
	18
4	
	36
Innovation	
0.	22
2	
	44
3	
	66
2	
	44
4	
	88
Market	share
0.	22

2	
	44
4	
	88
2	
	44
4	
	88
Management	
0.	10
3	
	30
3	
	30
3	
	30
3	
	30
Global	Expansion
0.	10
3	
	30
4	
	40
3	
	30

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4					
			40		
Total					
1.00					
2.59					
3. 35					
2. 47					
3. 66					
Financial	Ratio Analysis	12/ 2006			
Growth		Rate		%	
Skoda					
Industry					
Sales(	Qtr	versus	yr.	ago	qtr)
1.			12		
9.			40		
Net	Income(YTD	VS.	YTD)	Liquidity	Ratio
1.			48		
11.			80		
Current			Ratios		
Quick			Ratio		
Efficiency	/		Ratio		
11.			48		
1.			13		

2. 10

	90	
to		Sales
	Ratios	
	52	
	0	
to		Sales
to		Assets
	Ratio	
	055	
	11	
	2	
	4	
L	iabilities	
	80	
	to to	to Ratios 52 0 to CRATIO to Ratio 055 11 2 4 Liabilities

277. 2

Internal Audit

# STRENGTH'S

# WEAKNESSES

1. Skoda won a numerous awards for producing a quality automobile 1. Poor brand name due to Skoda relates to Eastern Europe origins that in the past the cars had an image of poor vehicle quality and design 2. Skoda implements low cost country sourcing strategy

2.	Skod	a	tota	al ma	rket s	hare	is	1.	7%
3.	Skoda	is	the	largest	employer	in	the	Czech	Republic

3. Skoda has problems with their assembly plants outside of the Czech Republic. 4. Total assets are gradually increasing

5. Skoda achieves highest grow in 2006 in Eastern Europe, Num. 1 car maker in Central Europe and grew its Western Europe Market share to 2. 1

Кеу	Internal	Factors
Weight		
Rating		
Weighted	score	
Strengths		
1.		
0.	15	
3		
0.	45	
2.		
0.	15	
3		
0.	45	
3.		
0.	08	
3		
0.	24	
4.		
0.	10	

Internal Factor Evaluation (IFE) Matrix

3	
0.	30
5.	
0.	18
3	
0.	72
Weaknesses	
1.	
0.	18
1	
0.	18
2.	
0.	08
2	
0.	16
3.	
0.	08
1	
0.	08
Total	
1.00	
2. 58	

# III. External Analysis

Global Industry Analysis

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5.	2%	growt	h	in	2006-	\$1	., 17	6.	5	Billion
65.	7	7 m	illion		units	S	old	in	2	2006
66.		5%	0	f	sal	es	are	9	Ca	ars
US	ассо	ounts f	or	38.	4%	of	Global	ma	rket	share
Europ	е	асо	counts		for		29.		39	%
Indust	try	leader	is	GM	with	17.	3%	Mar	rket	share.
CAGR		from	2002	2	to	2006	wa	S	4.	7%
Projected CAGR of 4. 5% in period from 2006- 2011										

#### **Opportunities**

#### Threats

1. One of the countries that have a strongest potential growth in automobile sales. 1. Insuffecient infrastructure because the soviets have never putmoneyinto such " public goods" 2. Expansion of satisfied customers

2. lack of managerial skills

European manufactured cars are favorable in American markets.
 increased of competitors in a monopolistically industry
 First mover advantage to those automobile companies using alternative
 fuels.
 higher wage rates in other countries that making it difficult for
 automobiles manufacturers to remain competitive

5. Highly crowded competitiveenvironment

External Environment Affecting the Organization

Political- Heavy taxes and tariffs in some countries make Skoda increase its automobile's price. Political sanctions, violenceandterrorismmake some limitation to expand globally in Asia market.

Economic- Fuel prices fluctuations affect the costs and that reflect on the price of automobiles, so that they may change the customer behavior toward some features of automobiles. Skoda could get benefits from the economic unions such as Central European Free- Trade Area (CEFTA) which includes; Poland, Hungary, Slovakia, Czech, Slovenia, Romania, and expand heavily there.

Social- Negative customer's perception toward Skoda brand because of bad images about automobiles industry in Eastern Europe countries. Increase in population in some countries make their governments tore design their traffic and make public transportation more useful will automobiles sales in these countries.

Technological- Should exploit evolution intechnologyto introduce new features and options to reposition Skoda brand and to get competitive advantage.

Environmental- Because ofpollutionproblem and its effect on Ozone, Skoda should develop and concentrate on manufacturing green environmental cars.

Legal- Green marketing laws and laws on environmental issues such as industrial pollution.

Currency Exchange- Legal registration Green marketing laws and laws on environmental issues such as industrial pollution.

# Strategy Formulation

#### SWOT Matrix

#### STRENGTH'S

#### WEAKNESSES

1. Skoda won a numerous awards for producing a quality automobile 1. Poor brand name due to Skoda relates to Eastern Europe origins that in the past the cars had an image of poor vehicle quality and design 2. Skoda implements low cost country sourcing strategy

2. Skoda total market share is 1. 7% 3. Skoda is the largest employer in the Czech Republic 3. Skoda has problems with their assembly plants outside of the Czech Republic. 4. Total assets are gradually increasing

5. Skoda achieves highest grow in 2006 in Eastern Europe, Num. 1 car maker in Central Europe and grew its Western Europe Market share to 2. 1

S-O Strategies

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W-O Strategies
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1. Using price competitive advantage to concentrate on Russia Market 1. Increase market share by entering now growth market in Middle East, South East Asia and Africa. 2. Open assembly plant in Mexico to feeding North America market 2. Improving automobile quality by introducing innovative, electronic features, and design.

S-T			Strate	egies		
W-T			Strate	egies		
1.	Increase	marketing	efforts	make	new	repositioning

1. Offers 5 years/ 200, 000 kilometers warranty on all vehicles 2. Focus on producing middle and small engine cars

SPACE Matrix					
Financial	Strength				
Rating					
Environmental			Sta	bility	
Rating					
Return		on		Assets	
2					
Rate		of		Inflation	
-3					
Leverage					
1					
Net			Income		
2					
Price			Elasticity	/	
-6					
ROE					
2					
Competitive			pres	sure	
-6					
Barriers	to	entry		new	market
-6					
Average					
1.			75		
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# Average

-5					
Y-				axis	
3.				25	
Competitive				Advantage	
Rating					
Industry				Strength	
Rating					
Market				Share	
-1					
Growth				Potential	
2					
Product				Quality	
-2					
Financial				Stability	
2					
CustomerLoya	lty				
-1					
Ease	of		Entry	new	markets
3					
Control		over		other	parties
-1					
Resources				Utilization	
2					
Technological			Know	-	how

-1						
Profit	Potential					
3						
Average						
1.	20					
Average						
2. 40						
X-	axis					
1.20						
Directional Vector Point is : (1. 20- 3. 25)						
Grand Strategy Matrix						
The Boston Consulting (BCG) Matrix						
Market Share Position						
Industry	Sales	Growth				
Rate						
The IFE Total Weighted Score						
Strong 3. 0- 3. 99 Medium 2. 0-2. 99 Low 1. 0- 1. 99						
The	EFE	Total				
Weighted						
Score						
The Quantitative Strategic Planning Matrix (QSPM)						

Strategy							
Open New Assembling plant for Skoda cars in Mexico and make it as a base							
to enter American Market. Strategy II							
Reposition of Brand name strategy increasing marketing efforts. Key Internal							
Factors/ Weight							
AS TAS							
AS TAS							
Strengths							
Skoda won numerous awards for producing a quality automobile							
2 0. 20							
2 0. 20							
Skoda implements low- cost country							
The Quantitative Strategic Planning Matrix (QSPM)							
Strategy 1							
Open new assembling plant Skoda cars in Mexico and make it as a base to							
enter American market Strategy 2							
Reposition of brand name strategy by increasing marketing efforts.							
Key Internal Factors							
Strenghts							
Skoda won numerous awards producing a quality automobile.							
Skoda implements low-cost country.							
Sourcing Strategy							
Skoda is the largest employer in the Czech Republic							
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# Total assets are gradually increasing

# FIVE FORCES ANALYSIS

TheThreatofEntrants:Eastern Europe countries that were in former Soviet Union attract manycompetitors who find in these countries new market, new customers, andcheap labors to reduce costs so the threat of entrants is very high.

BargainingPowerofBuyers:The power of buyers is high because consumers - especiallyafterglobalizationhave many choices from which to select when theypurchasea

car

Threat

Bargaining power of suppliers: Many automobile companies move toward Just-In-Time inventory system andthat pushes many suppliers to make their plants near these automobile companies, and some of these automobile companies made their own parts, so the power of supplier is very weak. Also read IFE matrix of Coca-Cola

The threat of substitute will be public transportation in big, crowded, and heavy populated countries, this substitute may be faster and cheaper than driving a car there, because people need to find a parking for their cars and usually it will be with fees.

# Competitive

#### **Rivalry:**

**Substitutes** 

The automobile market is one of the most competitive markets in the world, in addition, there are many companies try to reduce their costs by moving to

of

low-cost countries such as Eastern Europe and Asia countries, and try to find new market, so the competitive rivalry is high in the long run.

PESTEL Framework:

Heavy taxes and tariffs in some countries make Skoda increase its automobiles' price. Political sanctions, violence and terrorism make some limitation to expand globally in Asia market.

#### Economic

Fuel Prices fluctuations affect the costs and that reflect on the price of automobiles, so that may change the customer behavior toward some features of automobiles. Skoda could get benefits from economic unions such as Central European Free-Trade Area (CEFTA) which includes: Poland, Hungary, Slovakia. Czech, Slovenia, Romania, and expand heavily there.

Social

Negative customers' perception toward Skoda brand because of bad image is

about automobiles industry in Eastern Europe countries. Increase in population in some countries make their governments tore design their traffic and make public transportation more useful will affect automobiles sales in these countries.

# Technological

Should exploit evolution in technology to introduce new features and options to reposition Skoda brand and to get competitive advantage.

Environmental

Because of pollution problem and its effect on Ozone, Skoda should develop and concentrate on manufacturing green environmental cars.

Legal

Green marketing laws and laws on environmental issues such as industrial pollution. Currency exchange

Strategy

Implementation

Financial

Cost

2 factories China in 0 30, 000, 000 each 1 50, factory in India a 0000. 000 Skoda wholly owned by Volkswagen AG is No stock . . . SO EPS/EBIT is not important The Financing decision is to borrow money or fund from extensive cash reserves Czech national bank is listing a 1.5% Prime rate making this a " nobrainer" ---Borrow the cash! Management Skoda Automobile followed the German model of utilizing the members of the Board of Directors as the top management of the company. This is very different from the composition of the top management of large corporations in this country.

Boards in the United States are typically composed of more outside directors (those employed by a company other than the company on which they are serving as board members) than inside directors. Most U. S. institutional investors and watchdog groups would prefer a majority of outside directors because it is believed that they can be more objective in making decisions than inside directors.

IT

Skoda Auto employs a best of Breed Enterprise Resource Planning infrastructure, SAP/R3, allowing for digital optimization across the company. The difficulty comes in integrating other acquisitions and partner firms in the vale chain.

#### STRATEGY

#### **EVALUATION**

Financial

Skoda Auto is wholly owned by Volkswagen. It shows that Skoda Auto don't have enough funds in operating their business. Management Skoda Auto Company is patronizing German model as a set of their standards. IT

Skoda Auto is highly productive when it comes to industrial technology and they give more focus to it.

# Conclusion/ Recommendation

The Skodacase studyprovides us with an object lesson in how an organisation can transform itself. Until 1990, Skoda was able to prosper because it had a protected domestic market and a product which did not face competition. Once the Czech Republic opened its borders to free competition, there was no way the company could survive, without radical changes to its products and organisation: it would have been forced out of business. However, Skoda was fortunate to have good production facilities, a highly skilled labour force and the technical know-how which, coupled with a rapid injection of management expertise andfinancefrom Volkswagen, has

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enabled it to move ahead. Skoda continues to supply the major share of new cars at home in the Czech Republic, despite competition from imported margues. It also meets an important consumer requirement in other European markets for high quality cars at affordable prices. The Skoda Felicia has strengthened the Skoda image with existing customers and improved it amongst consumers as a whole and as a result has brought new customers the Skoda brand. In particular to there has been a marked expansion in the number of young people and females buying the car, as well as those in middle management positions. The old jokes about Skodas are rapidly fading into " folklore" as more and more Felicias are seen on the roads. People who at one time might have laughed at a Skoda joke are today purchasing their first Skoda.

Therefore we recommend to open new assembling plant in Mexico and make it as a base to enter American market and reposition of brand name strategy by increasing marketing efforts.

Republic		of	the	the Philippines			
Capiz		State		University			
Main	Ca	mpus,	Ro	xas	City		
College of Business Administration							
SKODA AUTO- 2007							
Case	Ana	alysis	Pres	ented	to:		
Mr.	lan	В.	Arcega	MBA,	MPA		
Professor							

In	Partial	Fulfillr	ment	in	the	course		
BA	57-	-	Strategic		Management			
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Jazz			Talab	oucon				
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