

# Introduction and shrinking world the sites of power



Introduction The world that we live in today is changing at a fast pace. Never in the history of the mankind, we moved so fast and the pace is accelerating with each passing day.

The change is driven by the knowledge that we have acquired since ages and the resulting huge advancement in information technology, communication and the infrastructure of transportation. Now, we live in a world that is highly interconnected politically, socially and economically. We call this process of integration ‘ Globalisation’. Though national boundaries, political and ideological barriers still exist but their significance has started declining in this highly globalized world. They are not as powerful as they use to be.

In the era of real-time global communication and shrinking world the sites of power and subject of power may be continent apart. The countries of the world can largely be put into three blocks: —        The first world which is highly developed such as The USA, Europe, Australia, Canada, Japan and a few other East Asian Countries. –        Those who are developing at a fast rate. China, India, South Africa, Brazil, Indonesia, Vietnam, Egypt, Mexico, Turkey etc are a few of this block. –        The underdeveloped which are mostly in Sub Sahara Africa.

In the last decade or two, the developing economies have taken the lead in driving the world growth. Seeing their success, the terms such as BRICs, E20 were coined. These economies are integrating with rest of the world with a fast pace and the flow of resources such as human, technology, financial, etc is happening both ways. These economies are not only absorbing the exiting multinationals but there are many emerging from these economies as well.

An emerging market multinational (EMM) is a company or business based in an emerging economy but has engaged in business operations in international markets. As a new generation of multinational firms emerging on the stage of international business, EMMs have already made a big impact. The emerging economies have gained ground in wealth and influence over the past two decades, bringing about radical changes in the global economic landscape. The 20% of global outward investment flows today are accounted for by E20 economies.

Similarly, about 30% of the firms in the Fortune Global 500 list (based on revenues) are enterprises from emerging markets; less than 10% of their value, ten years ago. The new players come mainly from China, Korea, India, Brazil, Russia, Mexico and Indonesia. China is second only to the USA with 98 listing in comparison to USA's 128 in FY2015. We have Alibaba, Tencent, TCS, Infosys, TATA etc all originated from emerging economies and are giants to reckon with. The overseas expansion of emerging market multinationals has disrupted the global competitive landscape. These firms have been deploying themselves not only in their natural markets – mostly other emerging economies – but also more recently and quite effectively in developed markets, conquering in the process industry leadership positions. The competition from these new leaders has become acute both in developed and emerging markets. However, to achieve this success the businesses in emerging economies need to conquer quite a few challenges.

The Challenges 1. Going up in the Value Chain The problem facing many EMMs is that they entered as OEM the global marketplace at the bottom of the value curve and stuck there, because of lack of brand equity. The biggest

challenge for EMMs as a latecomer is how to create new competitive advantages in the market. Organization learning is crucial for them to fulfil a successful catch up strategy.

The learning process is likely to be long and expensive, especially where the technology continues to advance rapidly and competition from the incumbent firms remains fierce. The EMMs must be good at learning and accumulating new knowledge and expertise in order to move from cost-based competencies and location-based advantages to ownership or firm-specific advantages. The key to the success of EMMs has been the ability to treat global competition as an opportunity to build capabilities, to go beyond being OEM to become primary suppliers and move up into more profitable industry segments and adopt strategies that turn latecomer status into a source of competitive advantage.

2. Protectionism The protectionism is gaining the ground around the world. The Europe and the US over the past year has encouraged the economic policies which are stonewalling the free trade and movement.

The British vote to leave the EU and the election of Donald Trump in the US have shown that a sizable proportion of citizens in developed world are ready to oppose free trade and economic integration with rest of the world.

Populist leaders and their parties garnered a broader support base and made considerable inroads into European parliaments throughout 2016. The trend has started catching up in other developed nations such as Australia, Italy etc as well.

The US president Donald Trump has threatened to cancel NAFTA and it seems likely that he will not favour new FTAs. Deemed a form of “economic malpractice” by IMF Managing Director Christine Lagarde, protectionism in developed nations threatens to hinder economic growth in emerging economies over the course of 2017.

3. Investment Challenges

The investment challenges can be broadly put into two buckets: – a. first being the limited availability of capital in comparison to the counterparts from the developed world for overseas expansion. b. the poor exchange rates which again pose a strong challenge for exploiting the business potential across the globe.

The home currencies are weak which makes it difficult for them in the initial face of business when investing overseas.

4. Cultural Barriers

The attitudes and behaviors of consumers are highly influenced by culture. When a company moves into a new market, business models need to be modified to reflect local preferences, customs, and habits. Unless the local cultures drive business models, the risk of failure is high and the cost associated with it could be too high.

The “one-size-fits-all” approach may not work at an international level. EMNs need to learn the art of Glocalisation. Whereas globalization involves standardized worldwide processes, products, and services, localization involves processes and product offerings tailored to meet specific local markets. The hybrid of standardization and adaptation is glocalization. It involves the integration of local features and requirements and the global ideas, products, or processes.

5. Counter Attack by Established multinationals

The large corporations from developed economies-

should not be underestimated in their capacity to react to this new competition. They have the expertise, the experience of operating in very competitive markets, vast knowledge base, and the huge amount of resources which result in a capability of overcoming challenges like this.

The turf could be home or overseas, but the competition has increased. In this highly globalized world, the innovation and efficiency is the key to survival. Merely tapping the resources and markets cannot help anymore. The businesses are dying at the rate faster than ever heard. 6. Slower World Growth The lower world growth in recent years including in many of the emerging market multinationals' home markets has also affected such businesses. This is not really to the advantage of those firms that have surfed on this growth wave. Many of these firms emerged as a result of globalization, technological advancement, better communications and indeed a fast world growth.

The most of these businesses are chasing the growth as the cost of profits, and the tapering of growth will hurt them badly. 7. Legal and Regulations Along with getting your company structure in place, gaining a comprehensive understanding of the local laws and regulations governing your target markets is key.

From tax implications through to trading laws, navigating legal requirements is a central function of any successful international business. Eligibility to trade is a significant consideration, as are potential tariffs and the legal costs associated with entering new markets. It's important to note that employment and labour requirements also differ by country.

For instance, European countries stipulate that a minimum of 14-week maternity leave be offered to employees, while on the other hand, there is no such requirement for U. S. employers.

With the complexity involved in foreign trade and employment laws, investing in knowledgeable and experienced corporate counsel can prove invaluable. 8. Global Pricing Strategy Unlike the home turf, setting the price for the products and services can present challenges when doing business overseas. The cost and revenue structure could be totally different and even the brand position could change.

Researching the prices of direct, local-market competitors can give a benchmark, however, it remains essential to ensure the math works in the favor of the entrant. For instance, the cost of production and shipping, labour, marketing, and distribution, as well as the margin, must be taken into account for the business to be viable. The pricing can also come down to how the EMN can choose to position its brand—luxury status? Or a predatory pricing for penetration in a new market? 9 Currency Rates While price setting and payment methods are major considerations, currency rate fluctuation is one of the most challenging international business problems. Monitoring and hedging the exchange rates is a critical part of international expansion for any business specially originating from the emerging economies. The global economic volatility makes the forecasting of the investment, financing, and the profitability very difficult and unpredictable. The major fluctuations can seriously impact the balance of business expenses and profit. For instance, if any EMN paying suppliers and production costs in \$, but selling in markets with a weaker or more unpredictable currency, it

could end up with a lower profit or even loss.

Conclusion The globalization is here to stay and economies will keep integrating with rest of the world.

Adaptability to changing technology and focus on the core strength is key to survival. Some of the mantras are as follows: 1. Go GLOCAL- Think global but act locally. One may have the grand strategies but until or unless the customer is happy all is in theory.

2. Have a clear and deep understanding of the market before entering. It might differ totally from the way EMM does business at home.

3. Build a strong foundation before entering into any market. The essential toolkit may include the information and readiness

on:- Organizational structure for multinational

operations- Foreign laws and regulations- Accounting at international level - Global pricing

strategy- Payment methods- The currency exchange

rates- Logistics & Supply chain complexity- Cultural differences

& Communication Challenges- Political & Legal Risks- Risk of labor

exploitation- Awareness on environmental issues 4.

Focus on the core strengths, however, don't get constrained by these. Build on these strengths and rise high on the value chain to grow and stay relevant in the highly competitive scenario. 5. Assess and strategize to meet the political, economic, social, and infrastructural challenge before taking the plunge.



6. Embrace the technological and regulatory changes and disruptions and keep evolving. 7.

Bridge the cultural gaps.