Mgmt 340 week 3 assignment essay sample



Chapter 5, Problems/Exercises

1. One of the potential problems mentioned in this chapter with gathering information requirements by observing potential system users is that people may change their behavior when observed. What could you do to overcome this potentially confounding factor in accurately determining information requirements?

There is no doubt that an employee may change their attitude or work behavior when they are being observed. One thing that I would do is keep observing the employee, however informing the employee before the observation would allow the employee to attempt to work with their best quality while being observe. This will allow the observer to identify the issues that the worker really has. 3. Suppose you were asked to lead a JAD session. List ten guidelines you would follow in playing the proper role of a JAD session leader. 1. Limit the distraction to focus on meeting

- 2. Set an agenda and keep the session on track
- 3. Always remain neutral

4. Identify and address critical political and organizational issues early 5.

Establish the executive sponsor as the tiebreaker

6. Facilitator should be train and be critically involved

- 7. Team attendance and participation are mandatory
- 8. Respond to ideas that relate to the project

9. Keep the team in check on topics that relate to the meeting 10. Involve all the team disregarding the department they may be from

Chapter 6, Problems/Exercises

8. Consider the DFD in Figure 6-20. List three errors (rule violations) on this DFD. Process P1 only has inputs not outputs. Black hole Data flow DF5 should not move directly from source E1 to data store DS1 without first going through a process. Data flow DF1 should not move directly from source E1 to sink E2 without first going through a process. 9. Consider the three DFDs in Figure 6-21. List three errors (rule violations) on these DFDs. The inputs to a process are different from the outputs of that process Level 0 DF3 Input DF3 Output Data flow DF6 should not be on the level-1 diagram.

Data flow DF3 should be an outflow on the level-1 diagram.