

Case study on total recall of firestone tires

Business



The both company should follow the safety measures Tire companies had to change their production patterns and Improved their facilities, manufacturing plants and equipment to come up with high quality products Companies should be required by law to test Its products before self-certifying for compliance with the agency s standards. Should Implement regular product testing and initiate quality control and quality assurance department All companies have big responsibilities to ensure that their products or services are safe for the public.

In this case I conclude that both companies have their own stakes and failed to follow the safety standard procedure.

On the part of Firestone, they should have informed their clients regarding the defect of their product and pulled out them as early as they can. While, Ford should always inspect the parts of their cars, they should have quality control department to monitor and inspect their parts. Both companies should test their products first before they sell it.

In addition, they blamed each other which led to worst situation.

They should support each other because they are partners and they should face the consequences together. So gain their shows that both companies had full knowledge of the implications of their actions and negligently ignored them and released their products to unsuspecting customers.

Therefore, I conclude that this case is an example of company negligence. V.

She was terminated because she is too confident on herself The company needs new qualified employees or younger employees She is not productive

anymore She was rejected from her Job interviews or applications because she is not qualified for the Job or too old She was rejected because she is terminated from Fortune 500 and it gives negative impact about her Lack of skills and knowledge Hazel should continue with her new business and expand in the future She may intention her Job search even part time Job She should enroll on trainings or schooling to develop her skills and knowledge She should prove her worth if she find another Job ' V.

It is strongly recommended that Hazel should continue her lawn business in order to support her daily expenses as well earns continuous income.

Moreover, she should attend trainings and seminars regarding operating business so she could handle her business very well and in the future she can manage to expand it. VI. Stevenson, Williams " Introduction to Operation Management" www. Kipped. Com www.

School. Texas. Due 1 . In want ways are Hazel's customers most likely to Judge ten quality AT near lawn care services?

Hazel's customer would Judge the quality of her lawn care service based on her knowledge and experience in lawn service as well as based on her performance in doing her Job, on how efficient and effective she is. In addition, Hazel needs to make sure the quality of her lawn service meets the customer's satisfaction and have the price at a reasonable cost. 2.

Hazel is the operations manager of her business. Among her responsibilities are recasting, inventory management, scheduling, quality assurance, and maintenance. A. What kinds of things would likely require forecasts?

Hazel should forecast the demand of her customers when it comes with the booking of the Schedule, She also have to predict the inventory of her supply such as fertilizers and tools she needs for the Job Ordering of supplies Hazel could use forecasting on her manpower, whether she needs to hire additional helpers or not which depends on the demands of her clients b. What inventory items does Hazel probably have? Name one inventory decision that he has to make periodically. Fertilizer; grass and seeds as well as other equipment and tools like lawn mowers, string trimmers and other equipment used in lawn services.

One inventory decision that hazel has to make periodically is the inventory of her seeds and fertilizers so that she will monitor the ordering of these materials. C. What scheduling must she do? What things might occur to disrupt schedules and cause Hazel to reschedule? She must do the scheduling in an appropriate manner, since she has two (2) helpers she can dispatch them in different customers. She had to make sure that she allows enough time to do their Job very well which includes the travel time allowance.

In addition, once appointments are set for each employee she has to assign the time slots between herself and her workers.

Things might occur to disrupt schedules and cause Hazel to reschedule are:

1) If one of her employee is absent or gets sick; 2) equipment failure; 3) weather condition; and 4) Lack of stock d. How important is quality assurance to Hazel's business? Explain. Quality assurance is very essential

on her business because, this will be the basis of her clients whether they will need her services again or not.

Based on the quality of services as well as based on the performance and outcomes of their job, customers will come asking for her services and they can refer her business to their friends and once her business becomes in demand, she could then raise her prices. She must owe her performer. She should maintain the credibility of her business. She should also make sure that her lawn equipment is always in good condition 3.

What are some of the trade-offs that Hazel probably considered relative to:

a. Working for a company instead of for herself?

If she works for a company, she is not sure on the security of tenure, the company may close or downsize; and she should commit all her time on the company during office hours while if she has her own business she will live her life thru her income and she can manage her own time. There may be less stress when she has her business compared to the stressed world of the company. She is the boss in her own business b. Expanding the business? Big investments She will need additional employees She has to develop her analytical and good decision making skills .

The town is considering an ordinance that would prohibit putting grass clippings at the curb for pickup because local landfills cannot handle the volume.

What options might Hazel consider if the ordinance is passed? Name two advantages and two drawbacks of each option. She can switch to other

<https://assignbuster.com/case-study-on-total-recall-of-firestone-tires/>

business like flower shop: Advantage: She could still earn income She could continue what she has started and use some materials like fertilizers
Disadvantages: need additional investment need to gain knowledge in the said business, to attend training and seminars regarding that 5.

Hazel decided to offer \$25 for ideas on how to improve the business and they provided several good ideas. One idea that she initially rejected now appears to hold great promise. The student who proposed the idea has left and is currently working for a competitor.

Should Hazel send that student a check for the idea? What is the possible trade-offs? Hazel snouts not seen near a snack Decease seen already leave ten company. Hazel should motivate herself and believe that she could think much better ideas than that. She must focus on what she can do to able to achieve success. She could develop her knowledge and skills my attending trainings.